

# 2018-2020 Strategic Priorities

## 1 Core Theme: Better Lives

### Objective: Stabilizing Lives

#### A Food and Nutrition

Community Action will partner with Senior Services of Central Illinois to deliver monthly food boxes to the most vulnerable seniors unable to travel, thereby assisting in the desire to remain independent at home. In addition, a seasonal agency mini-food pantry will ensure children are not hungry during breaks and weekends while in the office for CSBG services.

#### B Building a Family's Basic Resources and Resiliency

Community Action will work in partnership with the families we serve to identify and bundle basic resources to help them increase their resiliency and meet their life goals. Mental health providers will present workshops in the agency and individual counseling will be available as needed. Summer and After School recreational program tuition will also be offered for designated programs.

#### C Housing

Community Action will partner with banks and a HUD certified Housing Counselor to offer certified workshops in the effort to assist the agency's customers as well as customers of Habitat for Humanity to prepare as first-time homebuyers including mortgage assistance, credit establishment/repair, home maintenance and general financial literacy. Community Action will provide Weatherization construction services including health and safety measures. First-time home buyers workshops will also be offered to low-income households.

#### D Health

Community Action will continue to provide LIHEAP Utility Assistance. Dental care and medication assistance will be available in the form of vouchers for procedures not covered by the ACA.

### Objective: Equipping Families for Success

#### E Employability

Community Action will work in partnership with the people we serve to develop goals, provide employment supports, refer to local training/education opportunities, develop career plans and begin or further their journey on a career pathway. A strong partnership with the Goodwill Career Center and WIOA will strengthen the services.

#### F Education

Community Action will provide financial assistance to customers in the form of scholarships, referrals or training in partnership with LLCC and Fishes and Loaves Outreach Ministries to certificate or degree programs designed to increase employability and fill gaps in job vacancies in our community. In addition, GED test fee assistance, high school summer school tuition and school uniform vouchers will also ensure progress toward improved academics and attendance at school.

#### G Asset Building

Community Action will work with families to build assets, repair credit, manage their budgets, plan for their future and find a financial home.

*The heart of Community Action is creating a spirit of hope by helping people help themselves and each other.*

