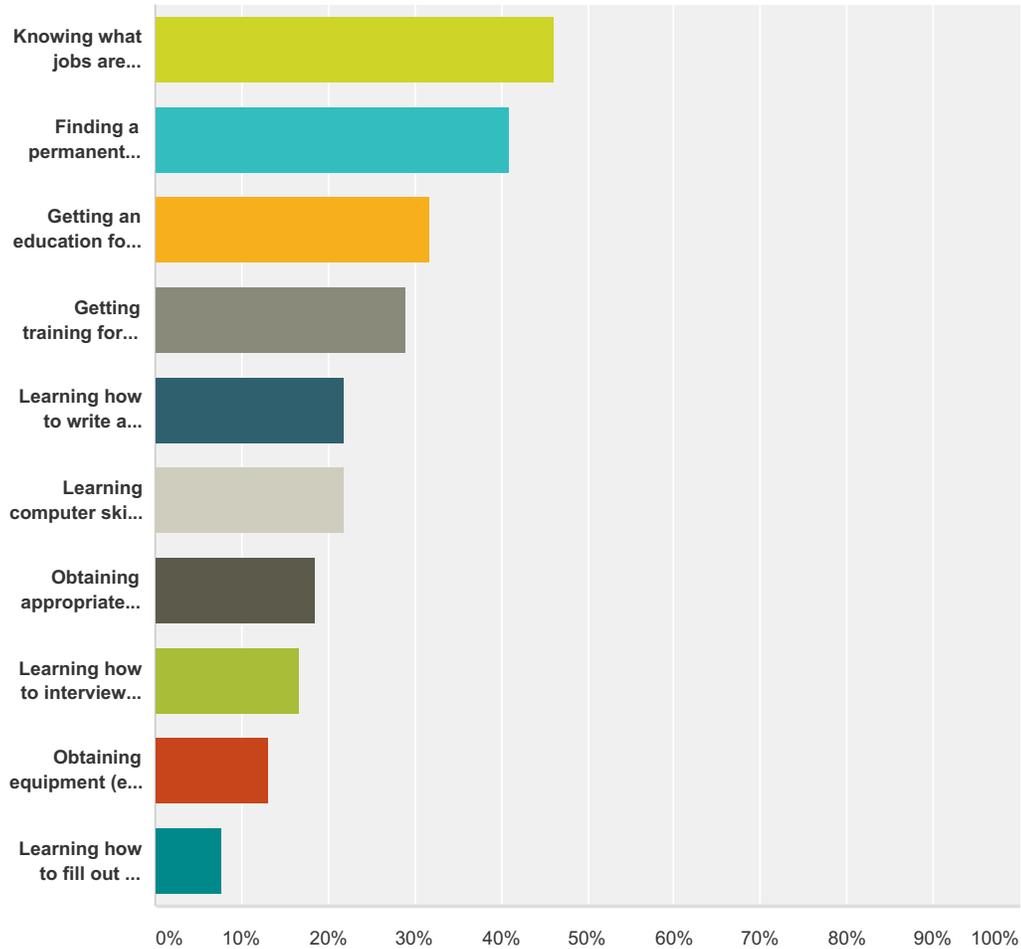


Q2 EMPLOYMENT: Which employment needs could you use help with (select all that apply)

Answered: 328 Skipped: 0

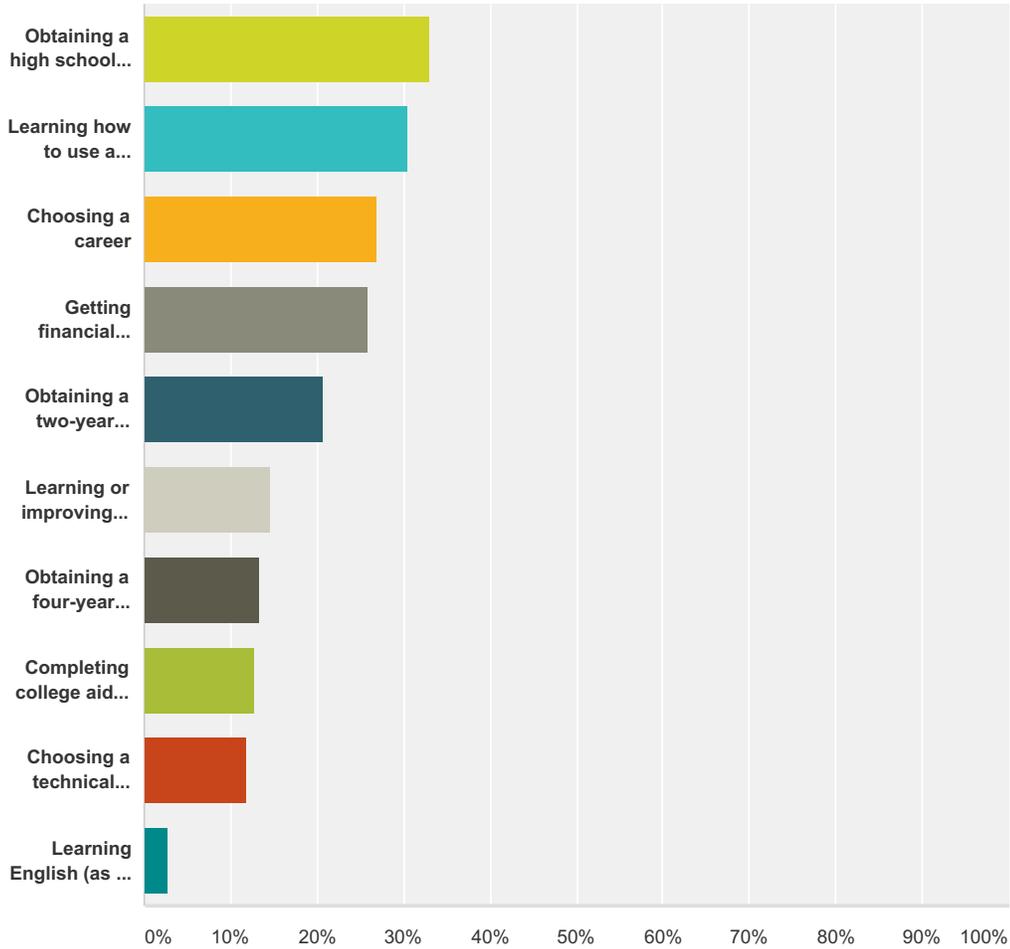


Answer Choices	Responses	Count
Knowing what jobs are available	46.04%	151
Finding a permanent full-time job that will support me or my family	40.85%	134
Getting an education for the job that I want	31.71%	104
Getting training for the job that I want	28.96%	95
Learning how to write a resume	21.95%	72
Learning computer skills to apply for jobs	21.95%	72
Obtaining appropriate clothing for my job	18.60%	61
Learning how to interview for a job	16.77%	55
Obtaining equipment (e.g. tools) for my job	13.11%	43
Learning how to fill out job applications	7.62%	25

Total Respondents: 328

Q3 EDUCATION: Which education needs could you or a family member use help with (select all that apply)

Answered: 328 Skipped: 0

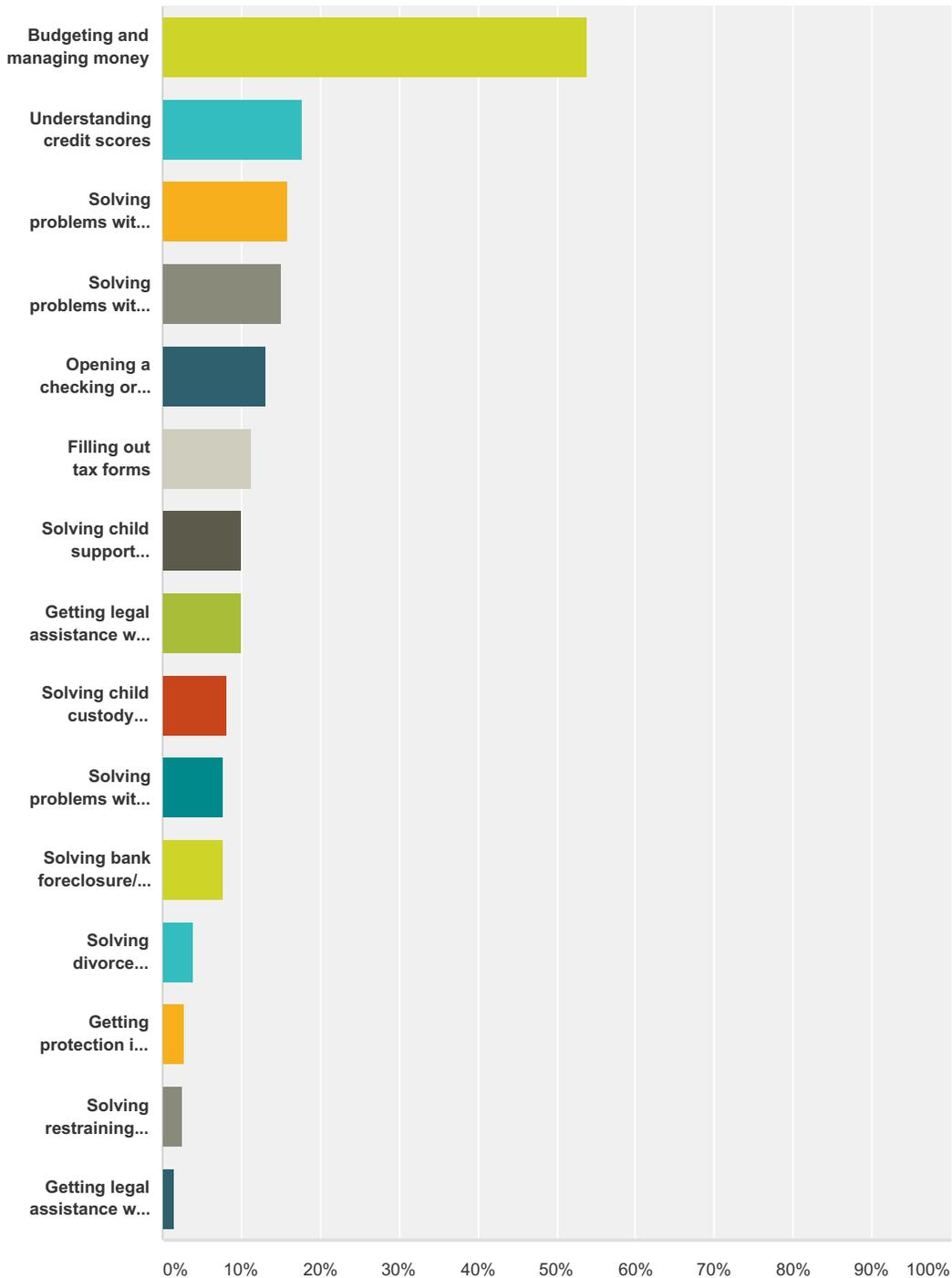


Answer Choices	Responses
Obtaining a high school diploma or General Education Development GED/HSED High School Equivalency Diploma	32.93% 108
Learning how to use a computer	30.49% 100
Choosing a career	26.83% 88
Getting financial assistance to complete my education	25.91% 85
Obtaining a two-year college degree	20.73% 68
Learning or improving communication or language skills	14.63% 48
Obtaining a four-year college or university degree	13.41% 44
Completing college aid forms (including FAFSA Free Application for Federal Student Aid forms)	12.80% 42
Choosing a technical school program	11.89% 39

Learning English (as a second language)	2.74%	9
Total Respondents: 328		

Q4 FINANCIAL AND LEGAL ISSUES: Which financial and/or legal needs could you or your family use help with (select all that apply)

Answered: 328 Skipped: 0



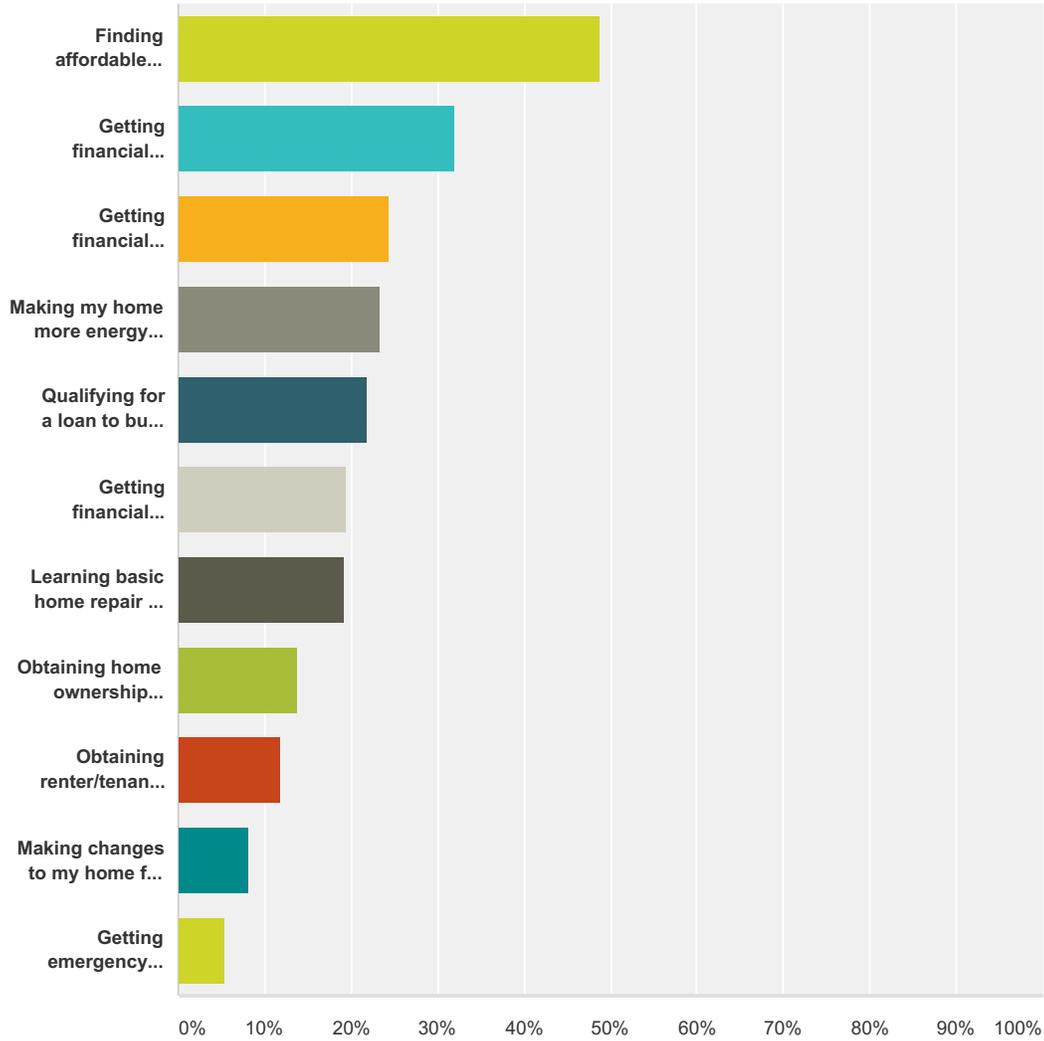
2016 Annual Client Needs Assessment

Answer Choices	Responses	
Budgeting and managing money	53.96%	177
Understanding credit scores	17.68%	58
Solving problems with utility or telephone company	15.85%	52
Solving problems with a credit card or loan company	14.94%	49
Opening a checking or savings account	13.11%	43
Filling out tax forms	11.28%	37
Solving child support problems or issues	10.06%	33
Getting legal assistance when denied services	10.06%	33
Solving child custody problems or issues	8.23%	27
Solving problems with payday loans	7.62%	25
Solving bank foreclosure/bankruptcy/repossession problems or issues	7.62%	25
Solving divorce problems or issues	3.96%	13
Getting protection in domestic violence situations	2.74%	9
Solving restraining order problems or issues	2.44%	8
Getting legal assistance with deportation or immigration issues	1.52%	5
Total Respondents: 328		

Q5 HOUSING: Which housing needs could you or your family use help with (select all that apply)

Answered: 328 Skipped: 0

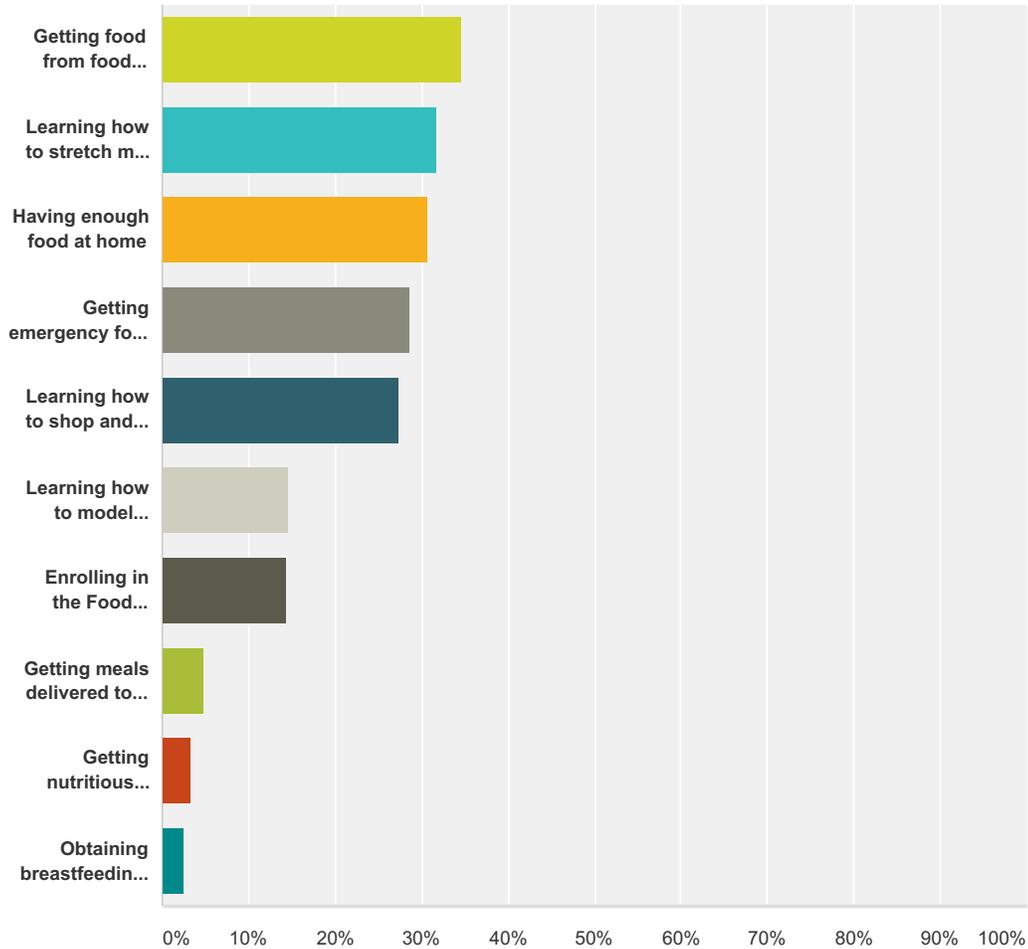
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Answer Choices	Responses	
Finding affordable housing that fits my family's needs	48.78%	160
Getting financial assistance with rent payments	32.01%	105
Getting financial assistance with a down payment or closing costs to buy a home	24.39%	80
Making my home more energy efficient	23.48%	77
Qualifying for a loan to buy a home	21.95%	72
Getting financial assistance with rent deposits	19.51%	64
Learning basic home repair and property maintenance skills	19.21%	63
Obtaining home ownership education	13.72%	45
Obtaining renter/tenant rights and responsibilities education	11.89%	39
Making changes to my home for a person with disabilities	8.23%	27
Getting emergency shelter	5.49%	18
Total Respondents: 328		

Q6 FOOD AND NUTRITION: Which food and nutrition needs could you or your family use help with (select all that apply)

Answered: 328 Skipped: 0

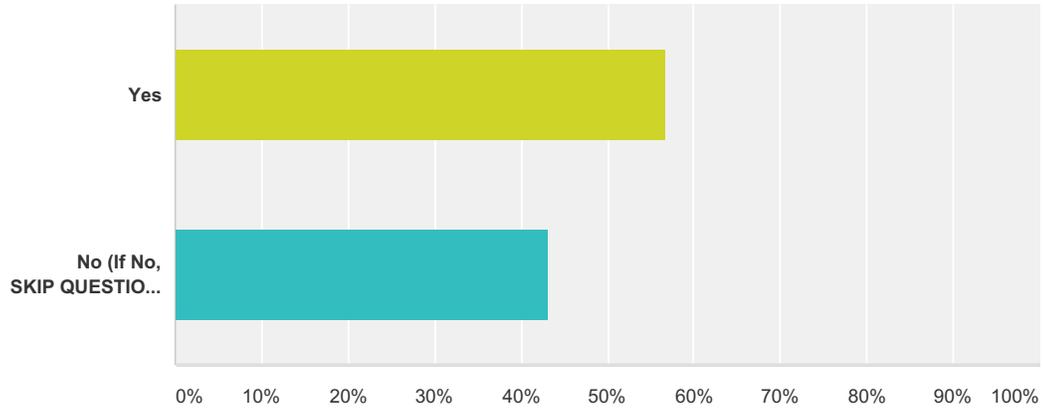


Answer Choices	Responses
Getting food from food pantries, food banks	34.76% 114
Learning how to stretch my food dollar	31.71% 104
Having enough food at home	30.79% 101
Getting emergency food assistance	28.66% 94
Learning how to shop and cook for healthy eating	27.44% 90
Learning how to model healthy eating for my children	14.63% 48
Enrolling in the Food Assistance Program	14.33% 47
Getting meals delivered to my home	4.88% 16
Getting nutritious foods during pregnancy	3.35% 11
Obtaining breastfeeding education and assistance	2.44% 8

Total Respondents: 328

Q7 Do you have children (under the age of 18) living with you?

Answered: 328 Skipped: 0

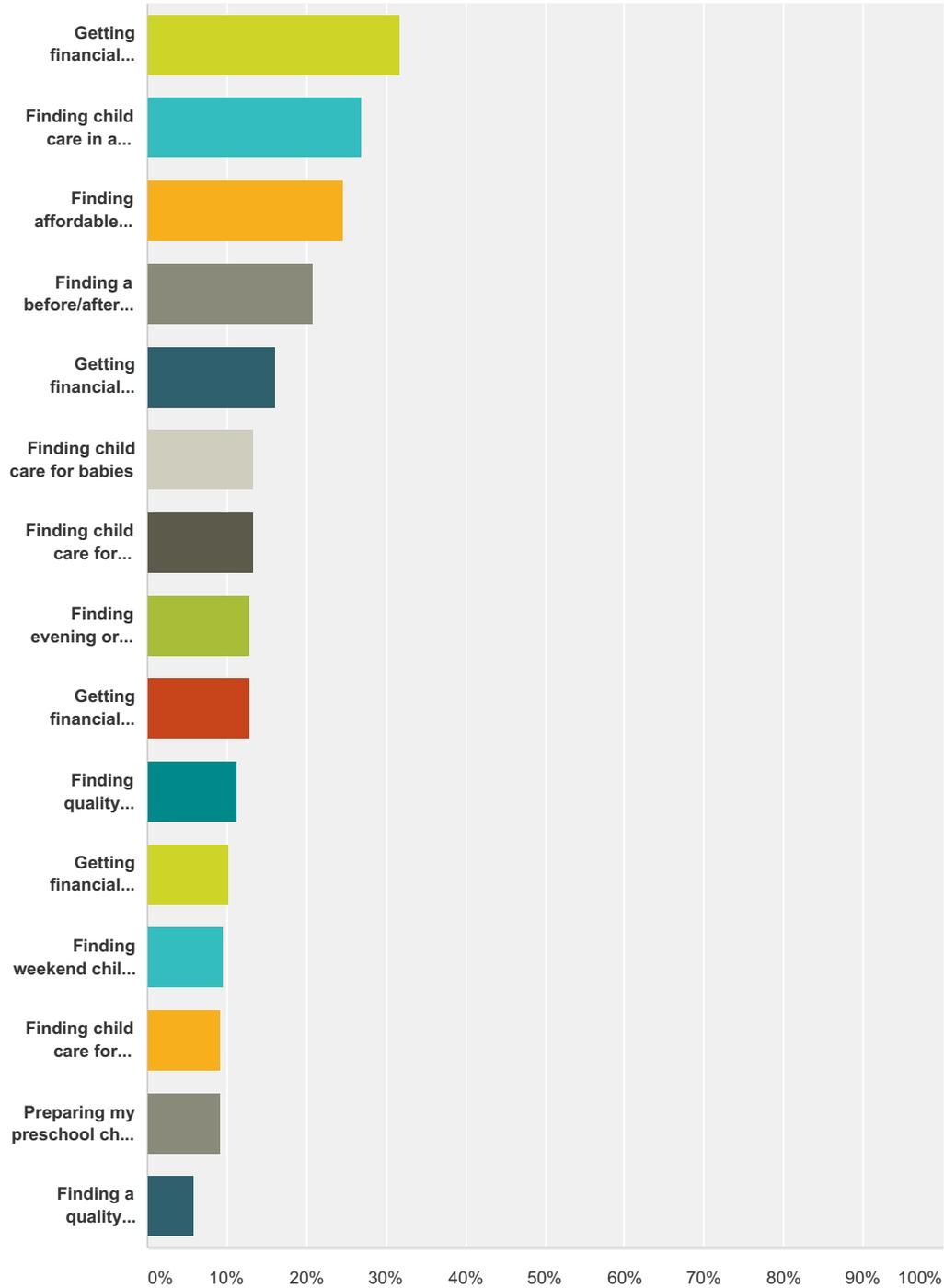


Answer Choices	Responses	
Yes	56.71%	186
No (If No, SKIP QUESTIONS 8 AND 9)	43.29%	142
Total		328

Q8 CHILD CARE AND CHILD DEVELOPMENT: If you have children (under the age of 18) living with you, which child care and/or child development needs could you or your family use help with (select all that apply)

Answered: 186 Skipped: 142

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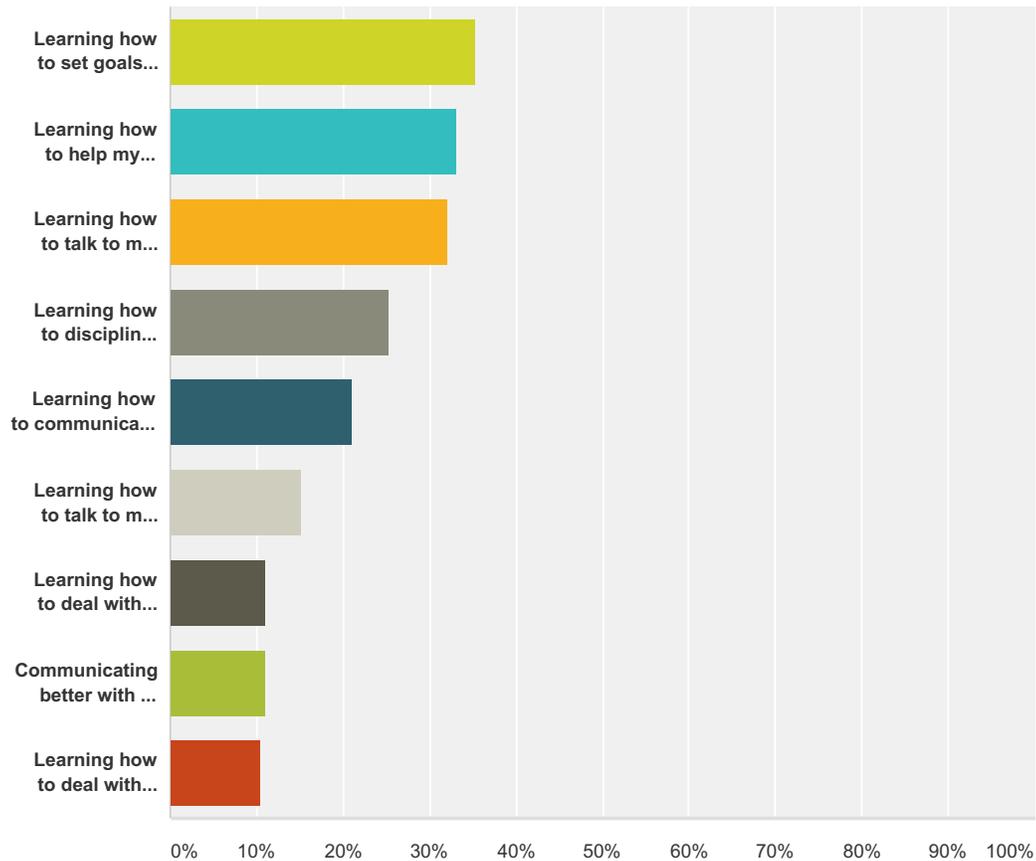
Answer Choices	Responses
Getting financial assistance with child care costs	31.72% 59
Finding child care in a convenient location	26.88% 50
Finding affordable child care	24.73% 46
Finding a before/after school program	20.97% 39
Getting financial assistance with school or club activities	16.13% 30
Finding child care for babies	13.44% 25

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Finding child care for toddlers	13.44%	25
Finding evening or nighttime child care	12.90%	24
Getting financial assistance with school fees	12.90%	24
Finding quality licensed child care	11.29%	21
Getting financial assistance with school supplies	10.22%	19
Finding weekend child care	9.68%	18
Finding child care for preschoolers	9.14%	17
Preparing my preschool child for public school	9.14%	17
Finding a quality preschool	5.91%	11
Total Respondents: 186		

Q9 PARENTING AND FAMILY SUPPORT: If you have children (under the age of 18) living with you, which parenting and/or family support needs could you or your family use help with (select all that apply)

Answered: 190 Skipped: 138



Answer Choices	Responses
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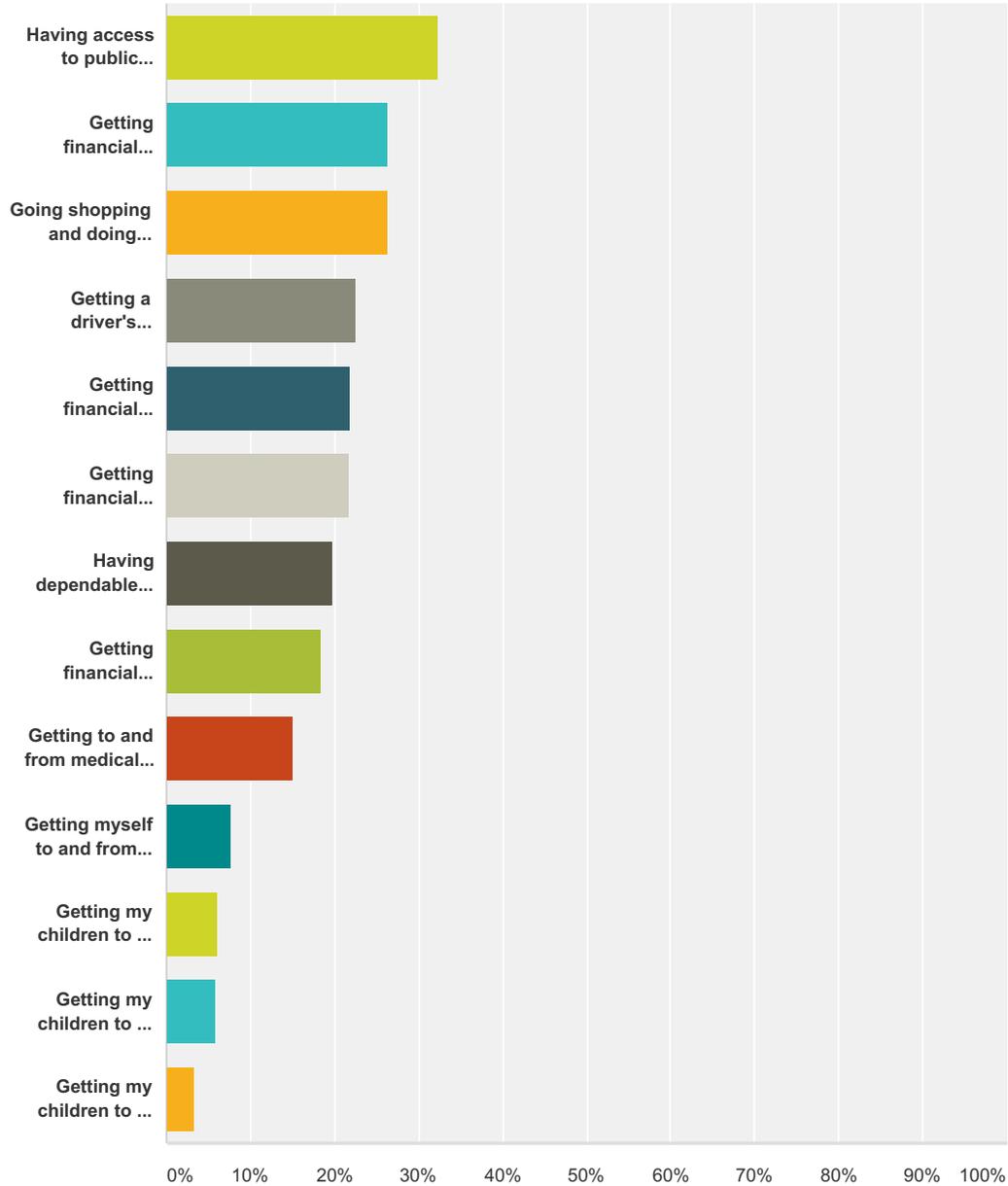
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Learning how to set goals and plan for my family	35.26%	67
Learning how to help my children cope with stress, depression, or emotional issues	33.16%	63
Learning how to talk to my children about drugs and alcohol	32.11%	61
Learning how to discipline my children more effectively	25.26%	48
Learning how to communicate and deal with my teenage children	21.05%	40
Learning how to talk to my children about sex, AIDS, STDs, etc.	15.26%	29
Learning how to deal with my children who have displayed bullying or violent behavior	11.05%	21
Communicating better with my children's care provider or teachers	11.05%	21
Learning how to deal with the bullying or violent behavior of my children's friends	10.53%	20
Total Respondents: 190		

Q10 TRANSPORTATION: Which transportation needs could you or your family use help with (select all that apply)

Answered: 328 Skipped: 0

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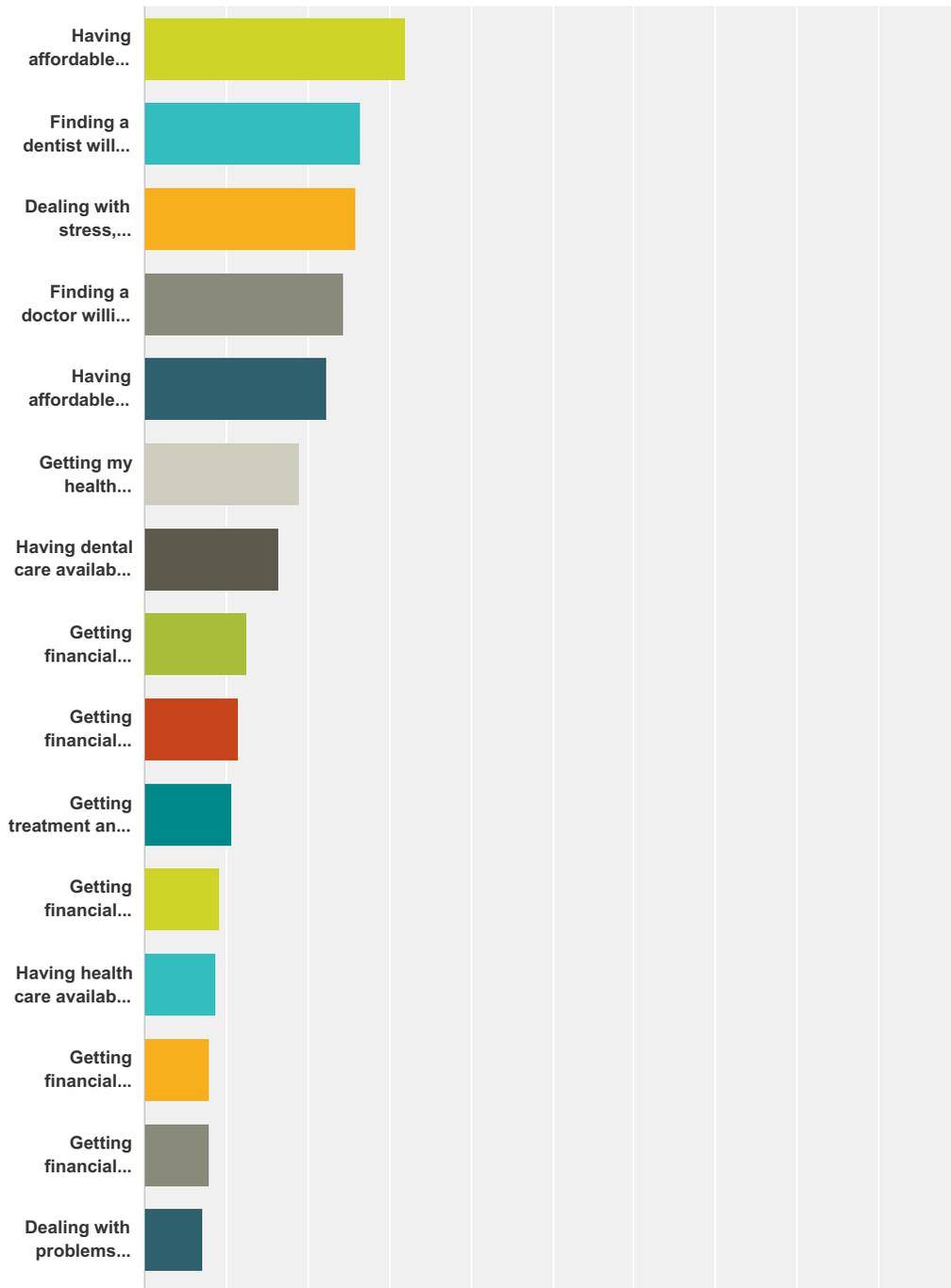
Answer Choices	Responses
Having access to public transportation	32.32% 106
Getting financial assistance to buy a dependable car	26.22% 86
Going shopping and doing errands	26.22% 86
Getting a driver's license	22.56% 74
Getting financial assistance to make car repairs	21.95% 72
Getting financial assistance to buy car insurance	21.65% 71
Having dependable transportation to and from work	19.82% 65
Getting financial assistance to pay car registration or license fees	18.29% 60
Getting to and from medical or dental appointments	14.94% 49

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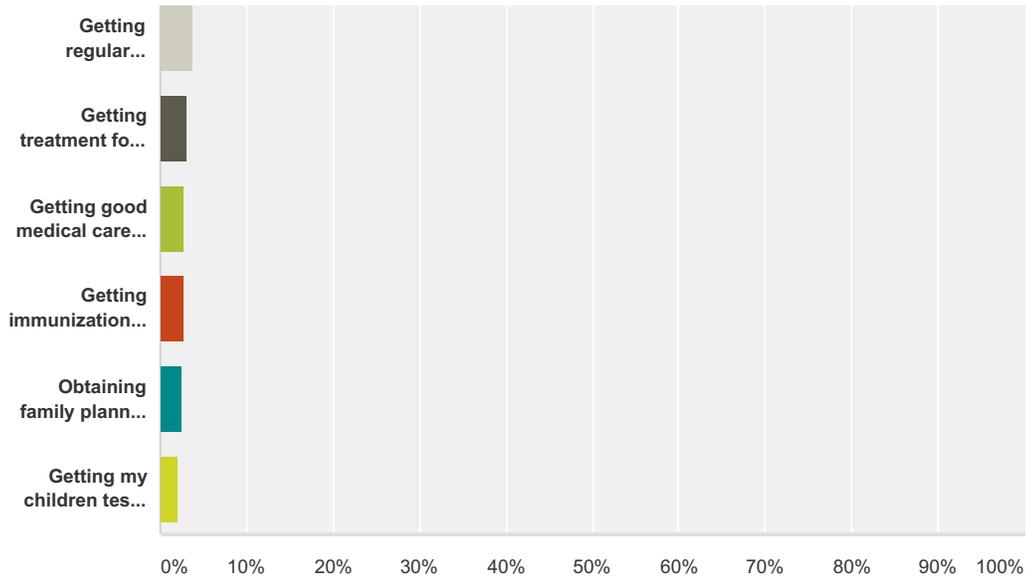
Getting myself to and from school	7.62%	25
Getting my children to and from school	6.10%	20
Getting my children to and from child care	5.79%	19
Getting my children to and from school or club activities	3.35%	11
Total Respondents: 328		

Q11 HEALTH: Which health needs could you or a family member use help with (select all that apply)

Answered: 328 Skipped: 0



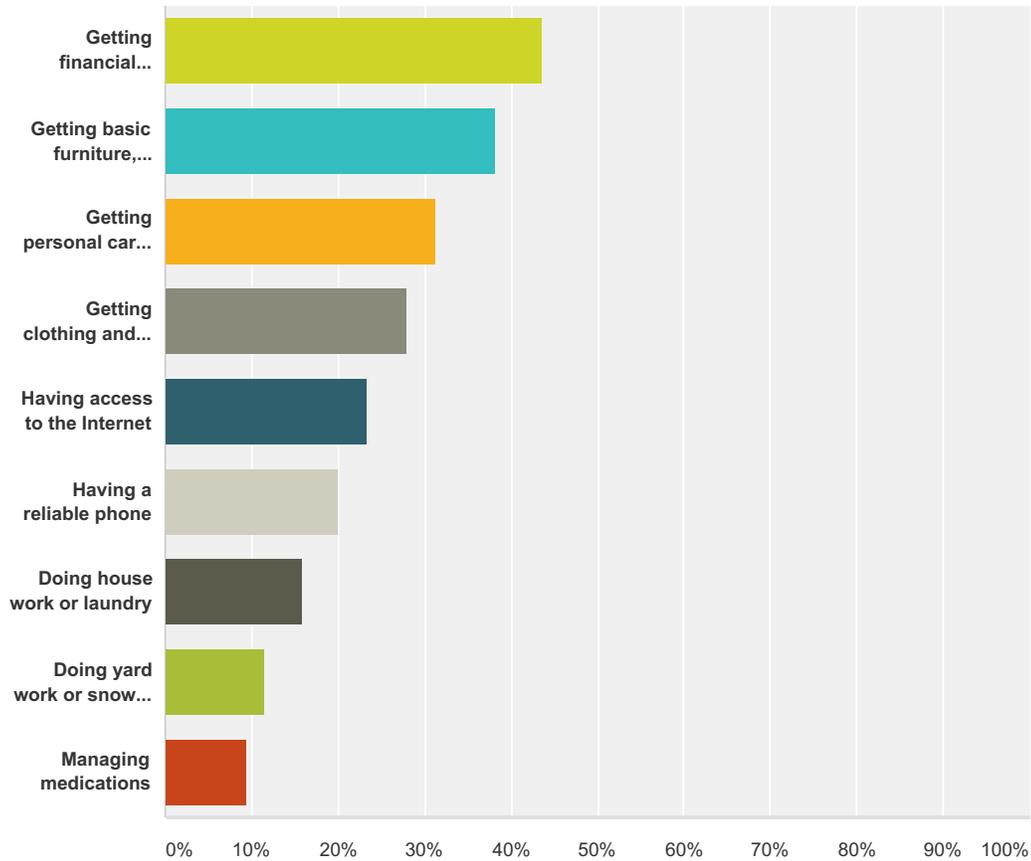
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Answer Choices	Responses	
Having affordable health insurance	32.01%	105
Finding a dentist willing to accept Medicaid	26.52%	87
Dealing with stress, depression, or anxiety	25.91%	85
Finding a doctor willing to accept Medicaid	24.39%	80
Having affordable dental insurance	22.26%	73
Getting my health insurance questions answered	18.90%	62
Having dental care available in my community	16.46%	54
Getting financial assistance for items such as glasses, hearing aids, wheelchairs, etc.	12.50%	41
Getting financial assistance for regular dental checkups	11.59%	38
Getting treatment and services for mental health	10.67%	35
Getting financial assistance for medicine and prescriptions	9.15%	30
Having health care available in my community	8.84%	29
Getting financial assistance for regular medical checkups	7.93%	26
Getting financial assistance for long-term health care	7.93%	26
Dealing with problems related to physical, emotional, or sexual abuse	7.01%	23
Getting regular check-ups, developmental screens, or physicals for my children	3.66%	12
Getting treatment for a drug or alcohol problem	3.05%	10
Getting good medical care before my baby is born	2.74%	9
Getting immunizations for my children	2.74%	9
Obtaining family planning or birth control education and assistance	2.44%	8
Getting my children tested for lead poisoning	2.13%	7
Total Respondents: 328		

Q12 BASIC NEEDS: Which basic needs could you or your family use help with (select all that apply)

Answered: 328 Skipped: 0



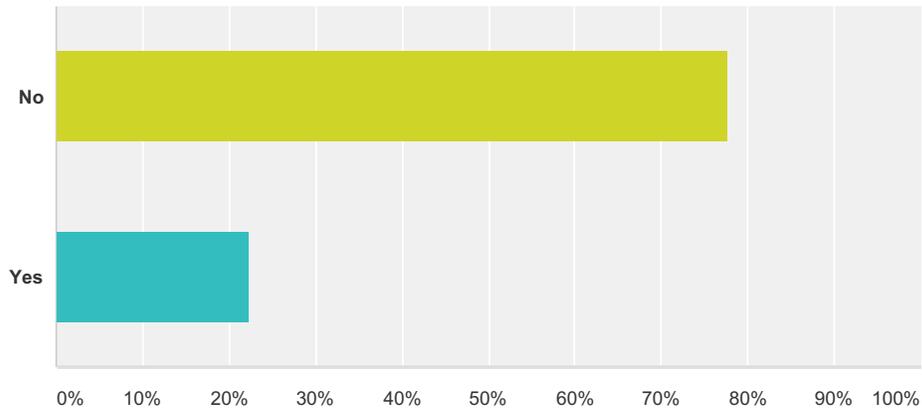
Answer Choices	Responses
Getting financial assistance with my utility bills (heating, electric, and/or water)	43.60% 143
Getting basic furniture, appliances, or house wares	38.11% 125
Getting personal care items such as soap, diapers, toilet paper, etc.	31.40% 103
Getting clothing and shoes	28.05% 92
Having access to the Internet	23.48% 77
Having a reliable phone	20.12% 66
Doing house work or laundry	15.85% 52
Doing yard work or snow removal	11.59% 38
Managing medications	9.45% 31
Total Respondents: 328	

Q13 Are there any problems or needs that

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you or your family faced within the last 12 months that you were unable to get help with?

Answered: 328 Skipped: 0



Answer Choices	Responses	
No	77.74%	255
Yes	22.26%	73
Total		328

#	If answer is yes, please list those problems or needs:	Date
1	Past due rent because no where had funding to help.	5/4/2016 1:55 PM
2	Finding a job I just started working about 3 months ago	5/4/2016 1:51 PM
3	Transportation to Dr. and shopping, getting my wheelchair fixed.	4/28/2016 4:23 PM
4	I was hurt by a car 2/28/16 and cannot work at this need help paying bills temporary. Cannot go back to work till 4/19/16.	4/28/2016 4:20 PM
5	Social Security	4/28/2016 4:17 PM
6	I need to find me a house or apartment with low rent and lights and gas paid	4/28/2016 4:00 PM
7	Medication, Doctor appointment rides.	4/28/2016 3:48 PM
8	Rent	4/22/2016 1:18 PM
9	Getting utility bills and rent paid	4/22/2016 1:15 PM
10	Utility and rent assistance	4/19/2016 1:44 PM
11	food	4/19/2016 11:33 AM
12	Had to have major surgery lost job due to no income, gov. registration and homeless	4/19/2016 9:20 AM
13	Electrical and wiring issues	4/19/2016 9:02 AM
14	Car broke down & couldn't afford repairs because I'm not working, only going to school full time.	4/18/2016 4:18 PM
15	Bills, family issues, stress from all	4/18/2016 4:16 PM
16	rent	4/18/2016 4:13 PM
17	Medical issues	4/18/2016 4:11 PM
18	Utility assistance	4/18/2016 4:07 PM
19	Electricity/gas bills and car repairs	4/18/2016 9:49 AM

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20	Jobs that provide money for housing we are homeless	4/15/2016 3:25 PM
21	Housing	4/15/2016 2:19 PM
22	Rent assistance, utility assistance	4/15/2016 2:07 PM
23	Need help with money for apartment	4/15/2016 2:04 PM
24	Getting assistance to a state attorney, involving murder, rape theft of 200 thousand awarded to me stolen by rude workers. Witnesses. I was a home owner.	4/15/2016 2:01 PM
25	The cost of putting a new roof on our home. Costs of other expensive home repairs. Affordable daycare.	4/15/2016 1:11 PM
26	Income	4/14/2016 3:53 PM
27	Going on maternity leave when your job and paying companies should help	4/14/2016 2:49 PM
28	Getting assistance to pay for an education.	4/14/2016 2:30 PM
29	Mortgage payments, car insurance, daycare and getting help with food	4/14/2016 2:27 PM
30	job search	4/14/2016 2:17 PM
31	housing	4/14/2016 1:57 PM
32	Rent, CWLP	4/13/2016 2:33 PM
33	Need help with rent	4/13/2016 2:12 PM
34	Moving in my place	4/13/2016 2:06 PM
35	Help finding second job, needing help with rent	4/13/2016 2:04 PM
36	car repairs	4/13/2016 1:41 PM
37	Housing - my 4 year old son and I live at the midtown inn and have for the last five months	4/12/2016 11:35 AM
38	baby car seat and stroller	4/12/2016 10:59 AM
39	I wasn't working right before I had her and now I'm working weekends.	4/12/2016 10:43 AM
40	Moving from one city to another	4/11/2016 3:04 PM
41	Dental	4/11/2016 2:45 PM
42	It was hard for us to get into a shelter when my mom lost her job. And it was even harder finding a job and place to stay.	4/11/2016 2:32 PM
43	I am in a shelter now	4/6/2016 4:44 PM
44	Me Yolanda Robinson being disabled need help obtaining a discounted public transportation card. And finding my 16 year old daughter a job.	4/6/2016 4:34 PM
45	Daughter taken away	4/6/2016 4:29 PM
46	Daughter being adopted by foster parents	4/6/2016 4:22 PM
47	Medical help with my shoulder and possible prediabetes	4/6/2016 4:14 PM
48	Cleaned-up, bullet holes in four windows	4/6/2016 4:10 PM
49	Getting the van fixed and it's still broke down	4/6/2016 1:17 PM
50	Utility Bills	4/1/2016 1:16 PM
51	Rent, utilities	3/30/2016 10:07 AM
52	Paying Bills	3/30/2016 10:04 AM
53	House Fire	3/30/2016 10:02 AM
54	Getting orthodontist paid for child for braces.	3/29/2016 10:00 AM
55	Dental Care for infected tooth	3/29/2016 9:57 AM
56	When my PA doesn't show up I need assistance going to bed, changing bosomy appliances.	3/29/2016 9:54 AM
57	jobs	3/29/2016 9:46 AM
58	Getting back to see Prairie Eye Center with health insurance.	3/29/2016 9:34 AM

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59	Finances	3/28/2016 4:05 PM
60	Just help paying for college & living expenses while am in college	3/28/2016 3:41 PM
61	I was on the brink of losing my apt. and all agencies said I had to wait 30 days.	3/28/2016 3:06 PM
62	Trying to find affordable housing for me and my children	3/28/2016 11:32 AM
63	Rent	3/23/2016 10:59 AM
64	Beds	3/16/2016 11:17 AM
65	The Roads	3/14/2016 2:42 PM
66	nah	3/14/2016 2:07 PM
67	Car	3/14/2016 2:04 PM
68	rent	3/14/2016 1:56 PM
69	I want to get my children back home with me.	3/10/2016 4:16 PM
70	Help with lights, etc.	3/9/2016 1:32 PM
71	Electric, food, rent, personal care item.	3/9/2016 10:55 AM
72	We need our own place/home	3/3/2016 11:32 AM
73	I tried to get help with my gas and we could not get help.	3/3/2016 11:19 AM
74	My own car.	3/3/2016 11:15 AM
75	Homeless staying place to place	3/3/2016 11:00 AM
76	Bills paid, kids clothes, shoes.	3/3/2016 10:57 AM

Q14 What is ONE thing you would like to see improved in your neighborhood?

Answered: 177 Skipped: 151

#	Responses	Date
1	I'm actually in a nice neighborhood	5/4/2016 2:06 PM
2	Finding something for these grown kids to do	5/4/2016 2:04 PM
3	Better house to live in.	5/4/2016 2:01 PM
4	water	5/4/2016 1:59 PM
5	roads	5/4/2016 1:55 PM
6	Violence	5/4/2016 1:51 PM
7	Streets	4/28/2016 4:23 PM
8	Crime	4/28/2016 4:20 PM
9	Better enforcement of noise ordinance.	4/28/2016 4:14 PM
10	violence	4/28/2016 4:11 PM
11	the neighbors	4/28/2016 4:07 PM
12	Less violence	4/28/2016 4:02 PM
13	people being more friendly and helpful	4/28/2016 4:00 PM
14	Keeping it clean and safe	4/28/2016 3:57 PM
15	a park for the children to enjoy	4/28/2016 3:55 PM
16	Resource Centers	4/28/2016 3:53 PM

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17	The violence	4/28/2016 3:51 PM
18	Have city bus that runs in town	4/28/2016 3:48 PM
19	Better lighting at night on the streets.	4/28/2016 3:45 PM
20	garbage	4/28/2016 3:43 PM
21	Kids and adults driving too fast down the road.	4/28/2016 3:41 PM
22	sidewalks	4/28/2016 3:35 PM
23	crime	4/27/2016 4:06 PM
24	Clean up neighborhood	4/27/2016 4:02 PM
25	More things to do.	4/27/2016 4:00 PM
26	The safety of myself and other tenants	4/22/2016 1:22 PM
27	Safety	4/22/2016 1:18 PM
28	Police presence	4/22/2016 1:15 PM
29	I live in the country so there really isn't much to change	4/22/2016 1:11 PM
30	People need to help people	4/20/2016 4:02 PM
31	crime	4/19/2016 2:04 PM
32	We live in a high crime neighborhood There is a lot of drug activity. Gunshots are heard regularly, and house fires have become a common occurrence. I fear for my children's safety.	4/19/2016 1:22 PM
33	Homes being fixed up	4/19/2016 11:36 AM
34	Neighborhood watch program	4/19/2016 11:35 AM
35	safety	4/19/2016 11:25 AM
36	No more violence or something for kids to do	4/19/2016 11:23 AM
37	Old houses and vacant lots	4/19/2016 9:02 AM
38	after school programs	4/18/2016 4:26 PM
39	The roads and properties	4/18/2016 4:16 PM
40	CWLP	4/18/2016 4:07 PM
41	Safe Roads	4/18/2016 11:01 AM
42	People driving too fast	4/18/2016 10:57 AM
43	Speeders	4/18/2016 10:55 AM
44	We have no sidewalks in our neighborhood	4/18/2016 9:56 AM
45	More assistance for low income families	4/18/2016 9:53 AM
46	good paying jobs	4/15/2016 3:25 PM
47	Street repairs and police patrol's	4/15/2016 2:50 PM
48	more safety	4/15/2016 2:45 PM
49	violence	4/15/2016 2:40 PM
50	crime	4/15/2016 2:25 PM
51	The amount of crime	4/15/2016 2:23 PM
52	Safety and clean environment	4/15/2016 2:21 PM
53	Housing for the homeless a big issue	4/15/2016 2:07 PM
54	Drama	4/15/2016 2:04 PM
55	Mental, disability, ex convicts taking care of mental illness, disability, ex convicts. Medical and accounting must be denied. for work	4/15/2016 2:01 PM

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56	Trash Removed	4/15/2016 1:55 PM
57	Employment	4/15/2016 1:54 PM
58	Having one to live in	4/15/2016 1:52 PM
59	I feel my neighborhood is safe	4/15/2016 1:20 PM
60	Rental Properties: need to be taken care of better.	4/15/2016 1:11 PM
61	Lawns	4/14/2016 3:56 PM
62	Construction	4/14/2016 2:49 PM
63	Drugs/no drugs	4/14/2016 2:44 PM
64	Our sidewalks repaired	4/14/2016 2:39 PM
65	More hours added to the current hours for the library to remain open	4/14/2016 2:30 PM
66	rent help	4/14/2016 1:57 PM
67	The people to be more polite	4/14/2016 1:55 PM
68	crime	4/14/2016 1:53 PM
69	Cooler neighborhood	4/14/2016 1:42 PM
70	Violence	4/13/2016 2:33 PM
71	violence	4/13/2016 2:15 PM
72	Watch the neighborhood very carefully	4/13/2016 2:12 PM
73	The noise	4/13/2016 2:06 PM
74	Nicer neighbors	4/13/2016 2:04 PM
75	fenced in areas for children	4/13/2016 2:01 PM
76	Everything	4/12/2016 11:35 AM
77	roads	4/12/2016 11:32 AM
78	car break-ins	4/12/2016 11:22 AM
79	More activities for kids to do something	4/12/2016 11:14 AM
80	not sure	4/12/2016 10:46 AM
81	I would love for my kids to walk the neighborhood without worrying	4/12/2016 10:43 AM
82	crime	4/11/2016 4:22 PM
83	crime	4/11/2016 3:19 PM
84	Better Security	4/11/2016 3:16 PM
85	roads	4/11/2016 3:06 PM
86	Everything negative	4/11/2016 3:04 PM
87	Yard improvement and neighbors to clean up after their animals	4/11/2016 2:57 PM
88	Trashy run down houses	4/11/2016 2:45 PM
89	Road Conditions fixed potholes etc.	4/11/2016 2:43 PM
90	The streets/roads	4/11/2016 2:38 PM
91	I would love to see more young mothers like myself get more jobs.	4/11/2016 2:32 PM
92	Already a good neighborhood.	4/11/2016 2:22 PM
93	The negativity	4/6/2016 4:49 PM
94	decrease violence	4/6/2016 4:46 PM
95	Affordable Housing	4/6/2016 4:38 PM
96	N/A	4/6/2016 4:34 PM

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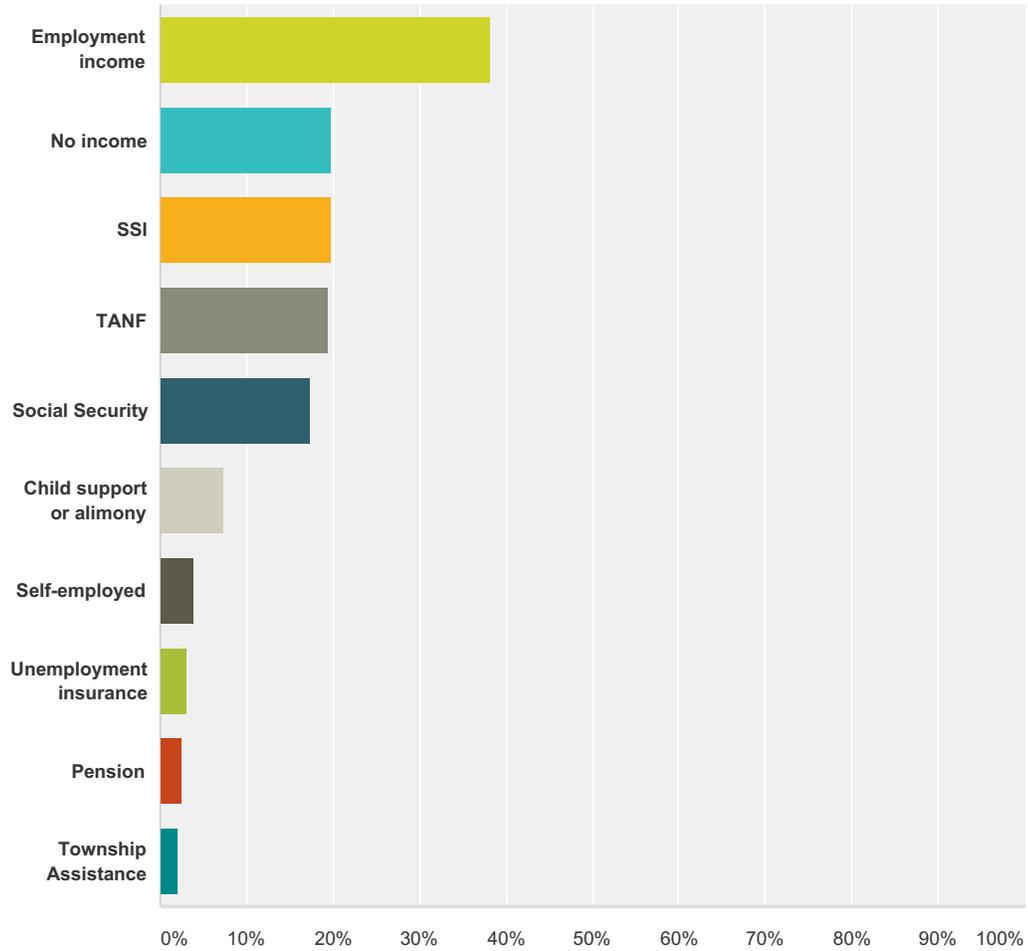
97	Less violence and drug traffic	4/6/2016 4:29 PM
98	Everybody helping each other	4/6/2016 4:24 PM
99	Eliminate violence and drugs	4/6/2016 4:22 PM
100	Stopping the violence	4/6/2016 4:17 PM
101	Me moving out of the neighborhood.	4/6/2016 4:14 PM
102	Rent decreased.	4/6/2016 1:21 PM
103	The drug activity	4/6/2016 1:17 PM
104	Cars go slower on road in front of my complex	4/1/2016 1:21 PM
105	School buses come closer to home for kids	4/1/2016 1:19 PM
106	More jobs, more activity for children	4/1/2016 1:16 PM
107	Neighbors	4/1/2016 1:13 PM
108	Violence	3/30/2016 10:56 AM
109	The kids park	3/30/2016 10:11 AM
110	crime - Holes in the street	3/30/2016 10:07 AM
111	Cleanliness	3/30/2016 10:04 AM
112	Children at play. Signs	3/30/2016 10:02 AM
113	crime	3/30/2016 9:58 AM
114	Race tolerance	3/29/2016 9:57 AM
115	More paved streets and alley.	3/29/2016 9:54 AM
116	Less noise at night from dealers & cops, emergency services	3/29/2016 9:49 AM
117	No problems	3/29/2016 9:44 AM
118	Police Protection	3/29/2016 9:38 AM
119	People minding their own business, not gossiping, putting animals on leashes, and picking up after them.	3/29/2016 9:34 AM
120	Roads	3/28/2016 4:05 PM
121	Roads need redone	3/28/2016 3:59 PM
122	More community gatherings and ending violence	3/28/2016 3:46 PM
123	crime	3/28/2016 3:41 PM
124	Friendly	3/28/2016 3:11 PM
125	Friendliness	3/28/2016 3:08 PM
126	A grocery store closed	3/28/2016 3:06 PM
127	More parks for the kids.	3/28/2016 2:26 PM
128	Speed Limits	3/28/2016 2:24 PM
129	Better, easier to use public transportation.	3/28/2016 2:10 PM
130	Lighting	3/28/2016 2:07 PM
131	The Street Fixed	3/28/2016 1:43 PM
132	Nothing	3/28/2016 1:20 PM
133	Police watc	3/28/2016 11:52 AM
134	Coming together as one/helping one another and looking out for one another in a good way.	3/28/2016 11:48 AM
135	Cars slowing down	3/28/2016 11:36 AM
136	Clean Streets	3/28/2016 11:35 AM
137	Stop the violence	3/28/2016 11:32 AM

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138	Cameras around apartment complex.	3/23/2016 10:59 AM
139	The people who hang out at the mission. Nothing but troublemakers.	3/22/2016 4:04 PM
140	homeless people	3/22/2016 4:01 PM
141	Street People to leave us alone.	3/22/2016 3:54 PM
142	I don't know, I mind my own business.	3/22/2016 3:52 PM
143	People taking pride in their property.	3/22/2016 3:49 PM
144	The police are constantly over here.	3/22/2016 3:46 PM
145	Washington Street Michigan.	3/22/2016 3:44 PM
146	All the homeless people.	3/22/2016 3:41 PM
147	Police to cut down the crime.	3/22/2016 3:39 PM
148	n/a	3/22/2016 3:36 PM
149	I love my neighborhood so nothing.	3/22/2016 3:35 PM
150	Safety and cleanliness	3/21/2016 1:36 PM
151	Better housing options	3/21/2016 1:34 PM
152	Less homeless people	3/18/2016 3:41 PM
153	People quit throwing trash in your yard.	3/17/2016 10:39 AM
154	My neighborhood is pretty decent	3/16/2016 11:22 AM
155	Programs	3/16/2016 11:17 AM
156	Something for the kids	3/16/2016 11:15 AM
157	The parks, rides	3/14/2016 2:46 PM
158	Less Trash	3/14/2016 2:33 PM
159	Stop Killing	3/14/2016 2:16 PM
160	Stop Killing	3/14/2016 2:13 PM
161	Piece	3/14/2016 2:04 PM
162	All the billing will stop for the kids	3/14/2016 1:50 PM
163	No More drugs attacks on corner	3/14/2016 1:46 PM
164	That people get along	3/14/2016 1:15 PM
165	I am worried about break-ins.	3/10/2016 4:16 PM
166	The childish behavior from neighbors	3/10/2016 4:07 PM
167	The quality of the neighborhood	3/9/2016 1:36 PM
168	Getting more help Getting more help keeping the violence away	3/9/2016 1:32 PM
169	More street lights, especially at night.	3/9/2016 10:55 AM
170	Increased police presence.	3/9/2016 10:45 AM
171	Less trash on the ground	3/3/2016 11:37 AM
172	Picking up trash	3/3/2016 11:27 AM
173	After school opportunities and activities for the youth such as recreational centers. I would also like to see improvements in roads, businesses, economic prod.	3/3/2016 11:11 AM
174	More things for the kids.	3/3/2016 11:05 AM
175	the people	3/3/2016 11:00 AM
176	I like to see my neighborhood clean up?	3/3/2016 9:47 AM
177	Cleaned up	3/3/2016 9:40 AM

Q15 What are your sources of household income? (select all that apply)

Answered: 328 Skipped: 0



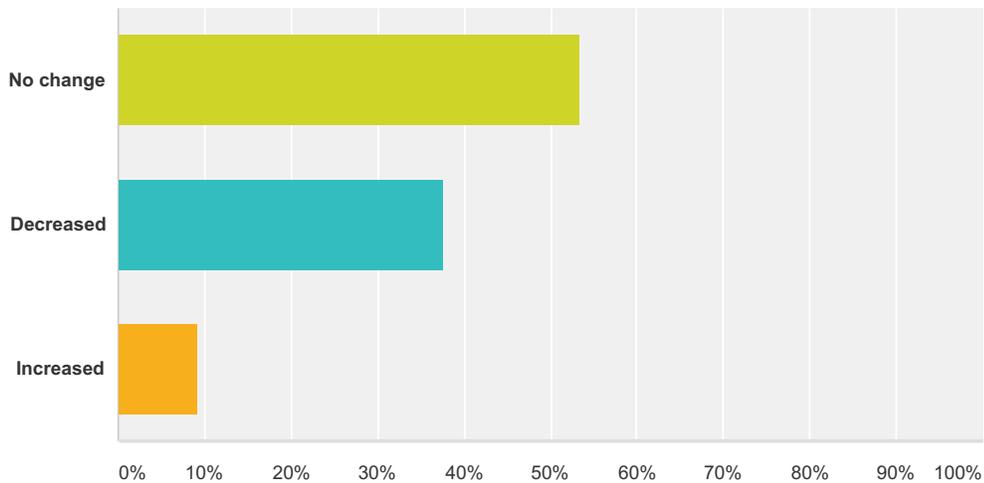
Answer Choices	Responses	Count
Employment income	38.11%	125
No income	19.82%	65
SSI	19.82%	65
TANF	19.51%	64
Social Security	17.38%	57
Child support or alimony	7.32%	24
Self-employed	3.96%	13
Unemployment insurance	3.05%	10
Pension	2.44%	8
Township Assistance	2.13%	7
Total Respondents: 328		

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#	other (please specify)	Date
1	Hair dresser	5/4/2016 1:51 PM
2	AAOA	4/15/2016 3:25 PM
3	My work history and medical records, military gone.	4/15/2016 2:01 PM
4	work	4/14/2016 2:44 PM
5	VA compensation for disability	4/14/2016 2:25 PM
6	Foster Parents	4/14/2016 1:42 PM
7	SNAP	4/1/2016 1:13 PM
8	Workers Comp	3/30/2016 10:04 AM
9	waiting on SSI	3/28/2016 4:05 PM
10	Link	3/28/2016 1:43 PM
11	Part time job.	3/10/2016 4:16 PM
12	Survivors benefits (my fiance)	3/9/2016 1:32 PM

Q16 In the last 12 months, how has your household's income situation changed?

Answered: 328 Skipped: 0

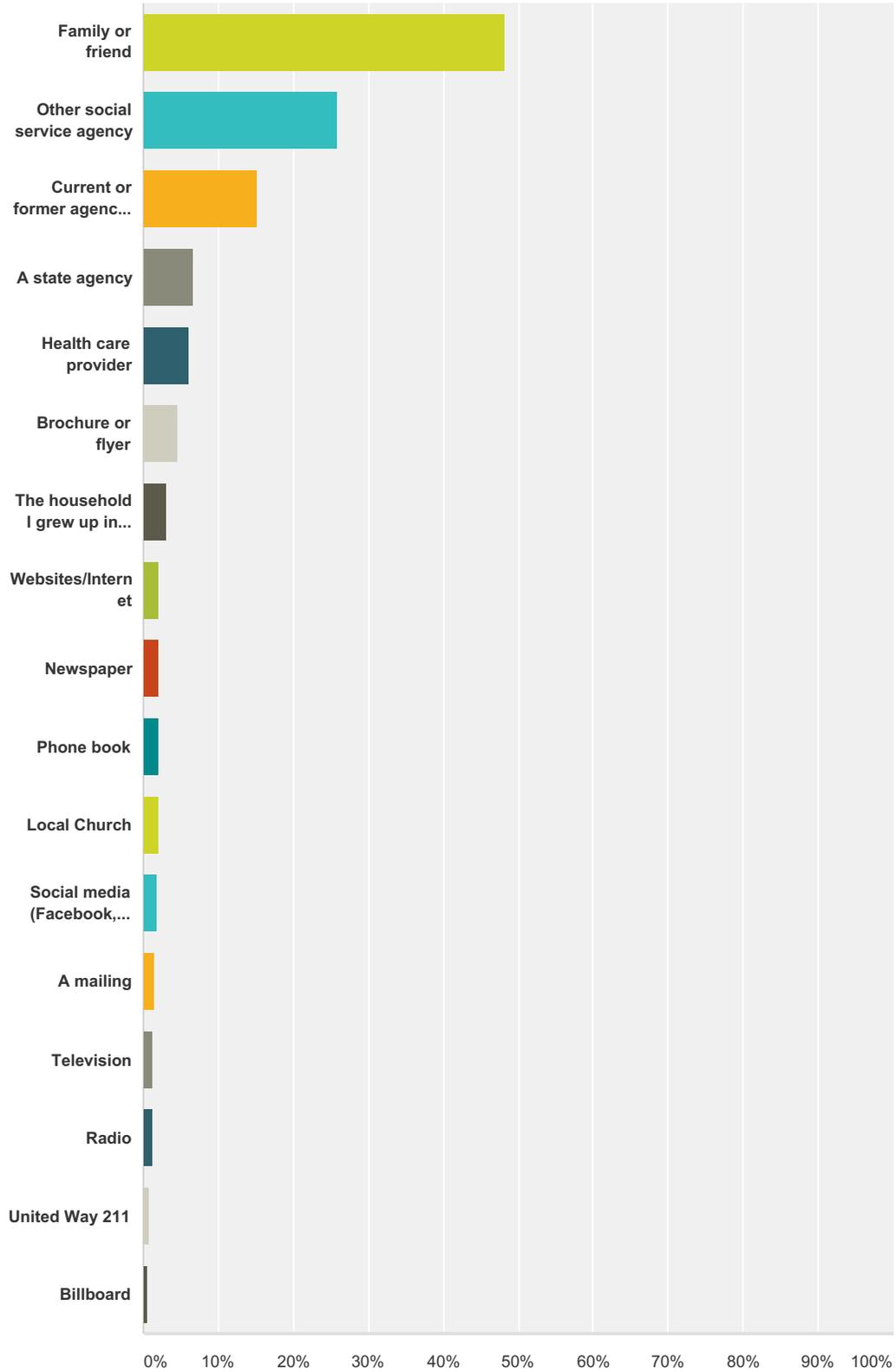


Answer Choices	Responses
No change	53.35% 175
Decreased	37.50% 123
Increased	9.15% 30
Total	328

Q17 How did you learn about our agency? (select all that apply)

Answered: 328 Skipped: 0

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Answer Choices	Responses	
Family or friend	48.17%	158
Other social service agency	25.91%	85

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Current or former agency client	15.24%	50
A state agency	6.71%	22
Health care provider	6.10%	20
Brochure or flyer	4.57%	15
The household I grew up in had received agency services	3.05%	10
Websites/Internet	2.13%	7
Newspaper	2.13%	7
Phone book	2.13%	7
Local Church	2.13%	7
Social media (Facebook, Twitter, etc.)	1.83%	6
A mailing	1.52%	5
Television	1.22%	4
Radio	1.22%	4
United Way 211	0.91%	3
Billboard	0.61%	2
Total Respondents: 328		

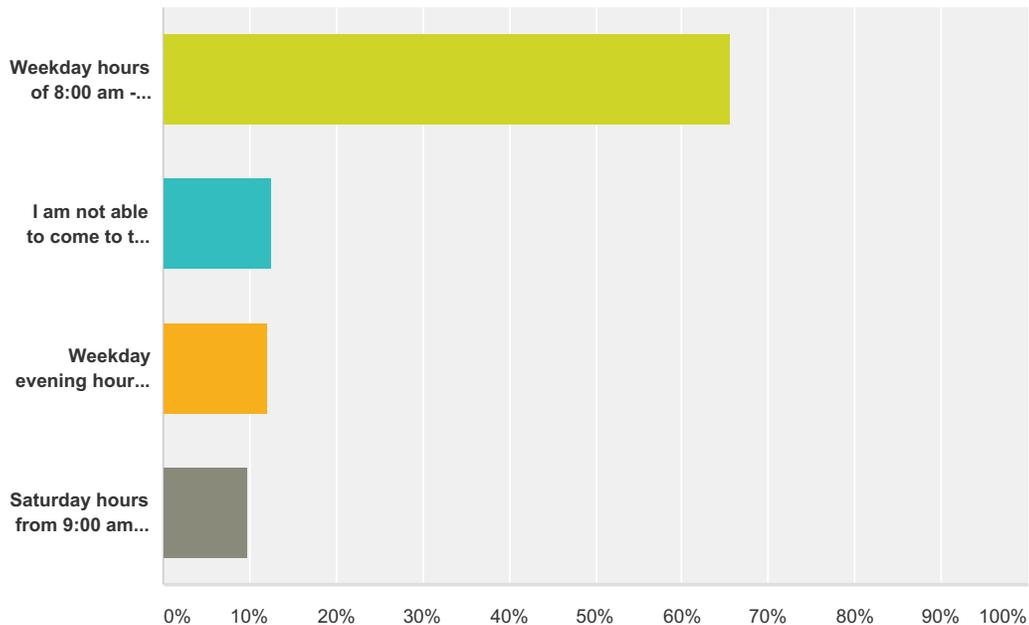
#	other (please specify)	Date
1	Riverton School	4/18/2016 11:06 AM
2	School	4/18/2016 10:59 AM
3	school	4/18/2016 9:58 AM
4	Riverton School Event	4/18/2016 9:56 AM
5	job	4/18/2016 9:53 AM
6	Parent University	4/18/2016 9:49 AM
7	School	4/18/2016 9:45 AM
8	called AAOA	4/15/2016 3:25 PM
9	Been here before	4/14/2016 2:39 PM
10	Helping Hands of Springfield.	4/14/2016 2:30 PM
11	Lynn at Chatham Township in Chatham, IL	4/14/2016 2:27 PM
12	Lawrence Education Center	4/14/2016 1:53 PM
13	School	4/14/2016 1:49 PM
14	Called LIHEAP	4/13/2016 2:01 PM
15	Some lady came to the shelter	4/6/2016 4:44 PM
16	Inner City Mission	4/6/2016 4:37 PM
17	Health fair at son's school	4/6/2016 4:34 PM
18	Shelly Weatherholt SIU	4/6/2016 4:10 PM
19	Red Cross	3/30/2016 10:04 AM
20	Danny Hicks	3/28/2016 4:15 PM

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21	I already knew about this place	3/28/2016 3:06 PM
22	Kumler Church	3/28/2016 2:24 PM
23	LCFS	3/28/2016 1:20 PM
24	Kumler	3/28/2016 11:32 AM
25	Walk in	3/16/2016 11:22 AM
26	Only This	3/14/2016 2:46 PM
27	Springfield High School	3/14/2016 2:36 PM
28	Court	3/14/2016 2:19 PM
29	Adult Literacy	3/14/2016 2:16 PM
30	Lawrence Education Center	3/14/2016 2:13 PM
31	Fishes and Loaves	3/14/2016 1:46 PM
32	Fishes and Loaves	3/14/2016 1:24 PM
33	Fishes and Loaves Outreach Ministry	3/10/2016 4:16 PM
34	walk-in	3/9/2016 1:32 PM
35	Springfield Urban League	3/3/2016 11:37 AM
36	Springfield Urban League	3/3/2016 11:32 AM
37	Springfield Urban League work force	3/3/2016 11:27 AM
38	Aid office	3/3/2016 10:57 AM

Q18 What time of day would you prefer to come to our office for assistance? (select one)

Answered: 328 Skipped: 0



Answer Choices	Responses
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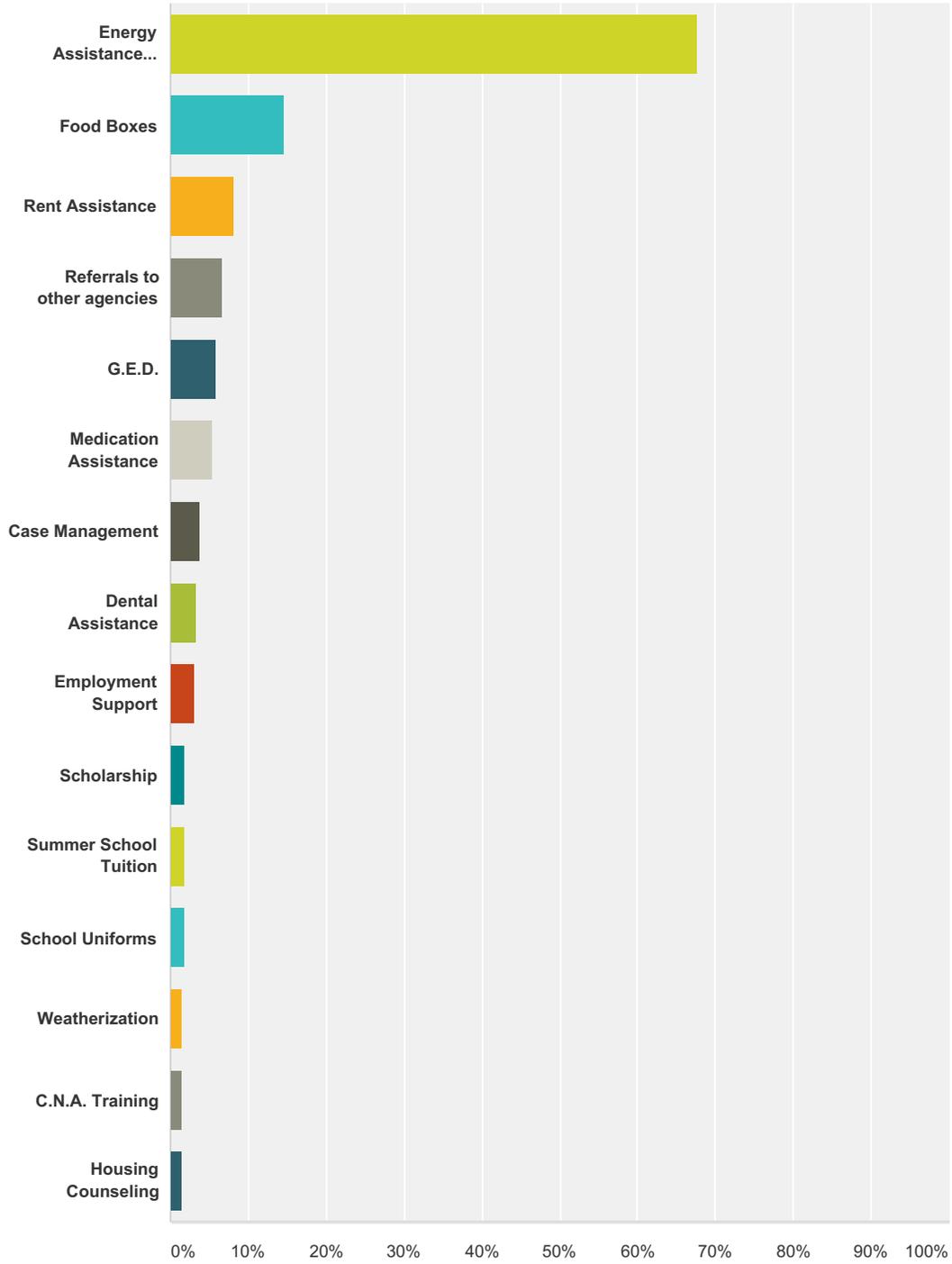
2016 Annual Client Needs Assessment

Weekday hours of 8:00 am - 4:30 pm	65.55%	215
I am not able to come to the office	12.50%	41
Weekday evening hours from 5:00 pm - 7:00 pm	12.20%	40
Saturday hours from 9:00 am - 12:00 pm	9.76%	32
Total		328

Q19 What services has your household received from our agency within the last 12 months? (select all that apply)

Answered: 328 Skipped: 0

2016 Annual Client Needs Assessment



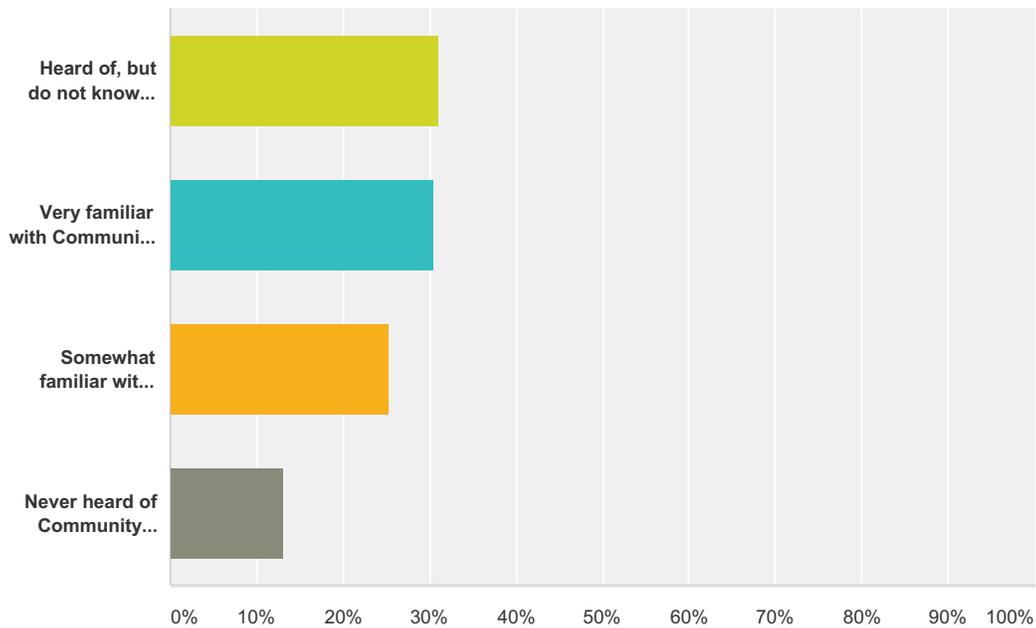
Answer Choices	Responses	Count
Energy Assistance (LIHEAP)	67.68%	222
Food Boxes	14.63%	48
Rent Assistance	8.23%	27
Referrals to other agencies	6.71%	22
G.E.D.	5.79%	19
Medication Assistance	5.49%	18

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Case Management	3.66%	12
Dental Assistance	3.35%	11
Employment Support	3.05%	10
Scholarship	1.83%	6
Summer School Tuition	1.83%	6
School Uniforms	1.83%	6
Weatherization	1.52%	5
C.N.A. Training	1.52%	5
Housing Counseling	1.52%	5
Total Respondents: 328		

Q20 What do you know about Sangamon County Department of Community Resources/LIHEAP (SCDCR)?

Answered: 328 Skipped: 0

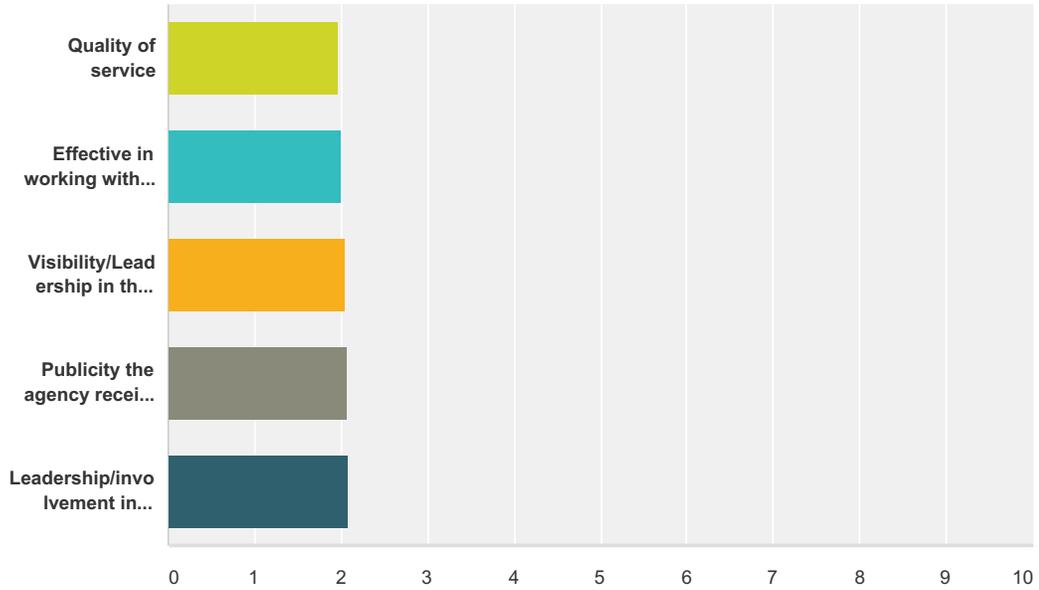


Answer Choices	Responses	Count
Heard of, but do not know much about Community Resources/LIHEAP (SCDCR) SKIP QUESTION 21	31.10%	102
Very familiar with Community Resources/LIHEAP (SCDCR)	30.49%	100
Somewhat familiar with Community Resources/LIHEAP (SCDCR)	25.30%	83
Never heard of Community Resources/LIHEAP (SCDCR) SKIP QUESTION 21	13.11%	43
Total		328

Q21 If you are familiar with Sangamon

County Department of Community Resources/LIHEAP (SDCR) what do you think about SDCR in the following areas?

Answered: 194 Skipped: 134

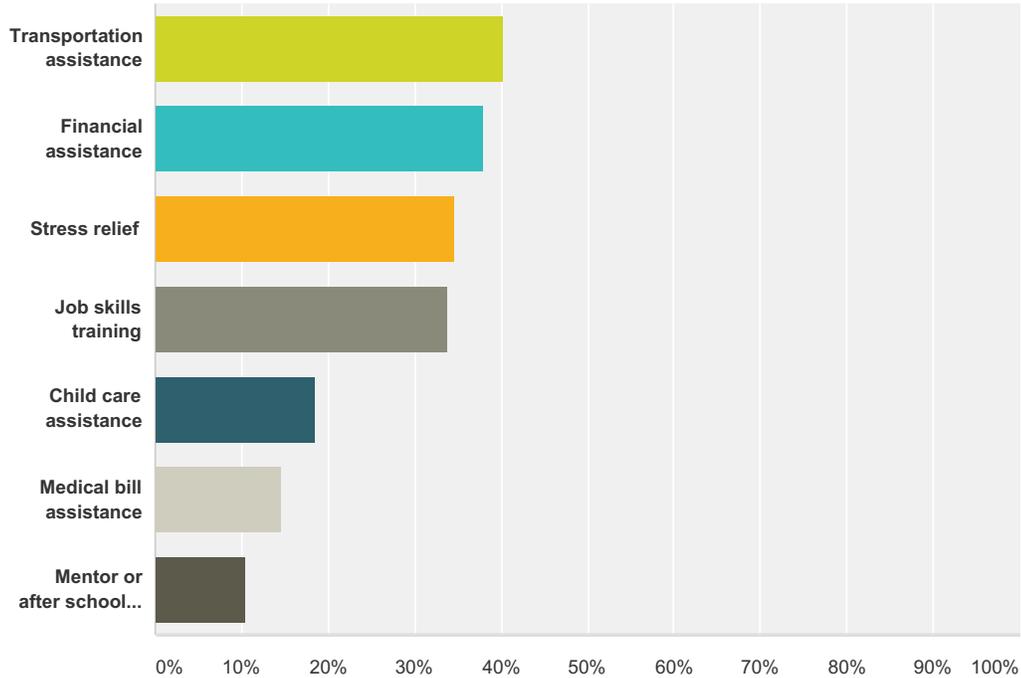


	Excellent	Above Average	Average	Below Average	Very Poor	Total	Weighted Average
Quality of service	40.84% 78	24.08% 46	32.46% 62	2.62% 5	0.00% 0	191	1.97
Effective in working with others in the community	39.27% 75	25.13% 48	31.94% 61	2.62% 5	1.05% 2	191	2.01
Visibility/Leadership in the community within the last year	39.69% 77	22.16% 43	33.51% 65	3.09% 6	1.55% 3	194	2.05
Publicity the agency receives for the good work it does in the community	38.02% 73	23.96% 46	32.81% 63	4.17% 8	1.04% 2	192	2.06
Leadership/involvement in identifying/advocating on community issues	36.98% 71	24.48% 47	32.81% 63	4.69% 9	1.04% 2	192	2.08

Q22 If you know anyone with an incarcerated adult in their family, do they ever talk about particular concerns that could be addressed through (select all that apply)

Answered: 124 Skipped: 204

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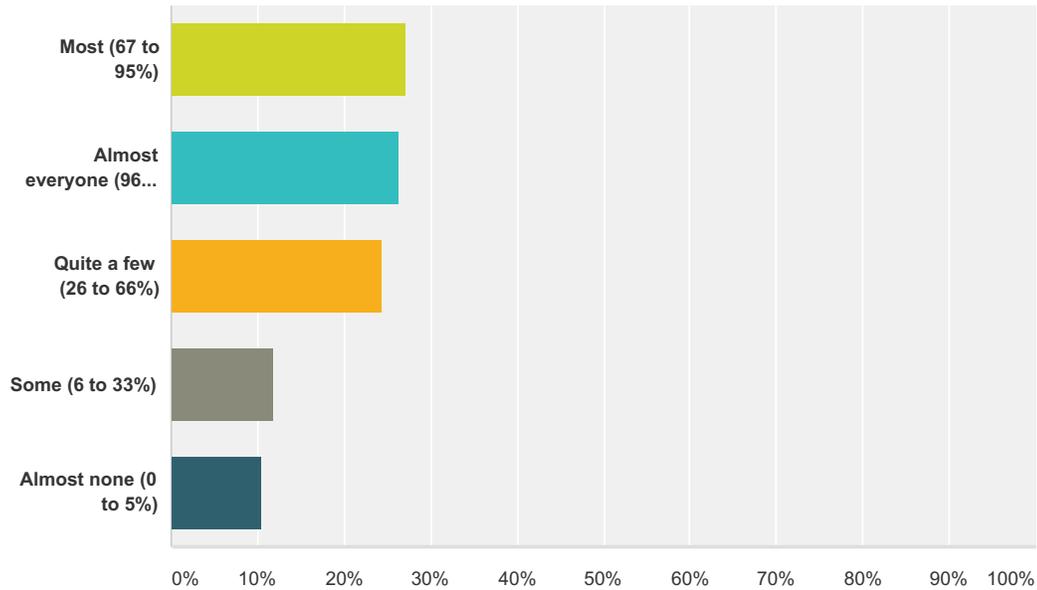
Answer Choices	Responses
Transportation assistance	40.32% 50
Financial assistance	37.90% 47
Stress relief	34.68% 43
Job skills training	33.87% 42
Child care assistance	18.55% 23
Medical bill assistance	14.52% 18
Mentor or after school programs for children	10.48% 13
Total Respondents: 124	

#	other (please specify)	Date
1	medical insurance	4/11/2016 2:45 PM
2	I'm now out	4/6/2016 4:10 PM
3	jobs	3/28/2016 11:48 AM
4	None	3/28/2016 11:32 AM

Q23 When you think about your adult family, friends and neighbors, how many of them might say something like "there's too much month at the end of my money?" or "where am I going to find money to pay for that?" (select one)

Answered: 328 Skipped: 0

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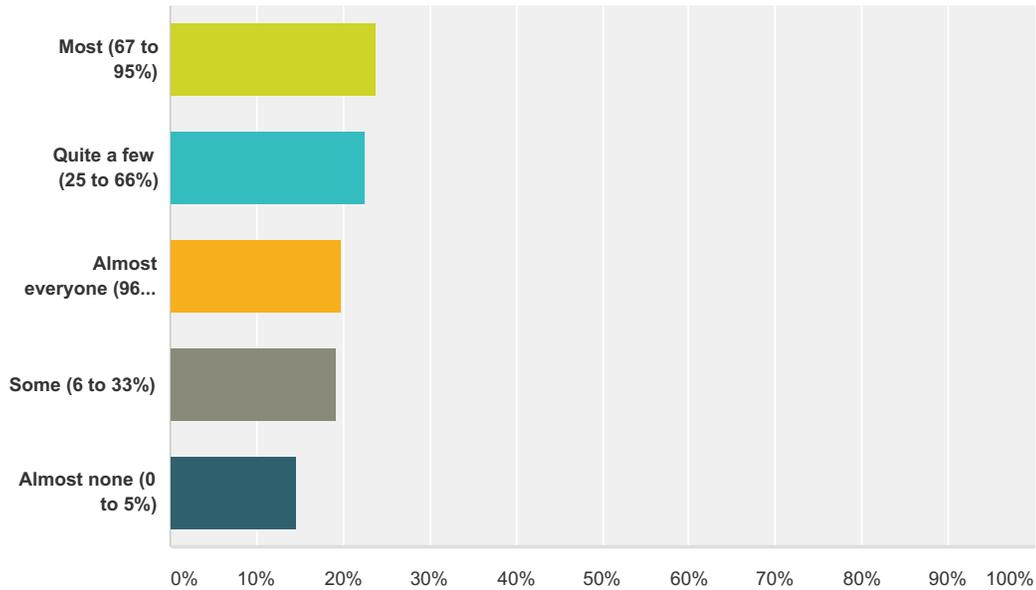


Answer Choices	Responses
Most (67 to 95%)	27.13% 89
Almost everyone (96 to 100%)	26.22% 86
Quite a few (26 to 66%)	24.39% 80
Some (6 to 33%)	11.89% 39
Almost none (0 to 5%)	10.37% 34
Total	328

Q24 When you think about your family, friends and neighbors, how many of them may have difficulties finding or buying enough quality food to provide at least three meals per day? (select one)

Answered: 328 Skipped: 0

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Answer Choices	Responses	
Most (67 to 95%)	23.78%	78
Quite a few (25 to 66%)	22.56%	74
Almost everyone (96 to 100%)	19.82%	65
Some (6 to 33%)	19.21%	63
Almost none (0 to 5%)	14.63%	48
Total		328

Q25 When you have time to rest or are ready to sleep, what kind of issues in your family or neighborhood keep you up?

Answered: 328 Skipped: 0

#	Responses	Date
1	Loud music, or cars riding past with drunk people.	5/4/2016 2:06 PM
2	na	5/4/2016 2:04 PM
3	Living by main road (loud)	5/4/2016 2:01 PM
4	Bills	5/4/2016 1:59 PM
5	How I will keep a roof over my children's heads! I want to change the cycle for them so they never have the same fears.	5/4/2016 1:55 PM
6	na	5/4/2016 1:51 PM
7	Muscle spasms, pain	4/28/2016 4:23 PM
8	Shootings/people in neighborhood loud cars/drug activity	4/28/2016 4:20 PM
9	na	4/28/2016 4:17 PM
10	Loud neighbors	4/28/2016 4:14 PM

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11	na	4/28/2016 4:12 PM
12	shootings and animals	4/28/2016 4:11 PM
13	Teenagers and husband	4/28/2016 4:07 PM
14	na	4/28/2016 4:05 PM
15	na	4/28/2016 4:03 PM
16	na	4/28/2016 4:02 PM
17	na	4/28/2016 4:00 PM
18	na	4/28/2016 3:57 PM
19	na	4/28/2016 3:55 PM
20	na	4/28/2016 3:53 PM
21	na	4/28/2016 3:51 PM
22	stress, depression are to sleep	4/28/2016 3:48 PM
23	Noise, too much talking	4/28/2016 3:45 PM
24	na	4/28/2016 3:43 PM
25	nothing keeps me up, I want to sleep all the time	4/28/2016 3:41 PM
26	na	4/28/2016 3:35 PM
27	na	4/27/2016 4:06 PM
28	na	4/27/2016 4:04 PM
29	Police always going up and down the street. Fighting on the block.	4/27/2016 4:02 PM
30	na	4/27/2016 4:00 PM
31	Thinking, safety	4/22/2016 1:22 PM
32	Bugs in building	4/22/2016 1:18 PM
33	Nothing except for not being able to pay my bills.	4/22/2016 1:15 PM
34	Currently my financial situation also my vehicle is pretty unreliable.	4/22/2016 1:11 PM
35	na	4/20/2016 4:05 PM
36	Money to pay bills and food	4/20/2016 4:04 PM
37	na	4/20/2016 4:02 PM
38	na	4/19/2016 2:04 PM
39	na	4/19/2016 2:02 PM
40	Child	4/19/2016 1:44 PM
41	Loud Music	4/19/2016 1:41 PM
42	Loud Noise	4/19/2016 1:37 PM
43	na	4/19/2016 1:34 PM
44	I am a mother. I worry about my children constantly!	4/19/2016 1:22 PM
45	na	4/19/2016 1:07 PM
46	na	4/19/2016 1:04 PM
47	na	4/19/2016 11:53 AM
48	How to get better to pay my bills.	4/19/2016 11:42 AM
49	na	4/19/2016 11:36 AM
50	Not enough food	4/19/2016 11:35 AM
51	na	4/19/2016 11:33 AM

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52	na	4/19/2016 11:31 AM
53	na	4/19/2016 11:29 AM
54	Kids	4/19/2016 11:25 AM
55	Stress	4/19/2016 11:23 AM
56	How am I going to make it another day.	4/19/2016 9:20 AM
57	Not enough money to do what I want to do.	4/19/2016 9:02 AM
58	na	4/18/2016 4:38 PM
59	na	4/18/2016 4:31 PM
60	na	4/18/2016 4:26 PM
61	na	4/18/2016 4:20 PM
62	How I'm going to provide my kids with the things they want vs need.	4/18/2016 4:18 PM
63	na	4/18/2016 4:16 PM
64	Finances, Bills Etc.	4/18/2016 4:13 PM
65	Lifestyle Changes	4/18/2016 4:11 PM
66	na	4/18/2016 4:09 PM
67	Rent, Utilities, Food Household items.	4/18/2016 4:07 PM
68	na	4/18/2016 4:05 PM
69	na	4/18/2016 11:06 AM
70	na	4/18/2016 11:03 AM
71	na	4/18/2016 11:01 AM
72	na	4/18/2016 10:59 AM
73	People driving	4/18/2016 10:57 AM
74	na	4/18/2016 10:55 AM
75	Lets talk about stress!	4/18/2016 9:58 AM
76	Son's asthma/health issues Wanting to enroll in college, but don't know where to start Financial troubles	4/18/2016 9:56 AM
77	na	4/18/2016 9:53 AM
78	Stress from bills, school loans, money owed to others	4/18/2016 9:49 AM
79	na	4/18/2016 9:45 AM
80	na	4/18/2016 9:43 AM
81	Jobs and being homeless	4/15/2016 3:25 PM
82	There is no issue in my neighborhood to keep me up.	4/15/2016 3:23 PM
83	School funding iniquities	4/15/2016 3:19 PM
84	na	4/15/2016 3:15 PM
85	Health issues	4/15/2016 2:54 PM
86	na	4/15/2016 2:50 PM
87	people driving around the night at my neighborhood and talking aloud	4/15/2016 2:45 PM
88	my parents in concern about their health work and being successful	4/15/2016 2:42 PM
89	na	4/15/2016 2:40 PM
90	na	4/15/2016 2:38 PM
91	na	4/15/2016 2:31 PM
92	Noise and crime	4/15/2016 2:25 PM

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93	Me finding a job	4/15/2016 2:23 PM
94	na	4/15/2016 2:21 PM
95	loud noises	4/15/2016 2:19 PM
96	na	4/15/2016 2:09 PM
97	Noise, loud talking, lights on.	4/15/2016 2:07 PM
98	Don't get enough rest.	4/15/2016 2:04 PM
99	na	4/15/2016 2:01 PM
100	na	4/15/2016 1:55 PM
101	Employment, living in a shelter, health issues, children.	4/15/2016 1:54 PM
102	Not having as much of family reuniting time to bond with one another.	4/15/2016 1:52 PM
103	Nothing keeps my children up. I stay up due to stress of wanting to get my life together. My mind is constantly on the go. I can't sleep.	4/15/2016 1:36 PM
104	na	4/15/2016 1:28 PM
105	na	4/15/2016 1:23 PM
106	Nothing, I'm pretty much able to rest when I need to.	4/15/2016 1:20 PM
107	Violence and police	4/15/2016 1:14 PM
108	Financial: paying all bills, fixing our home, saving, providing good meals for my family.	4/15/2016 1:11 PM
109	na	4/14/2016 3:56 PM
110	na	4/14/2016 3:55 PM
111	Noise, slamming doors, cars with music	4/14/2016 3:53 PM
112	na	4/14/2016 3:51 PM
113	na	4/14/2016 2:58 PM
114	newborn	4/14/2016 2:49 PM
115	na	4/14/2016 2:46 PM
116	Drugs in neighborhood	4/14/2016 2:44 PM
117	For right now, none	4/14/2016 2:42 PM
118	Trying not to oversleep.	4/14/2016 2:39 PM
119	Educational assistance	4/14/2016 2:30 PM
120	na	4/14/2016 2:27 PM
121	Break-ins and flooding and trees breaking over power lines	4/14/2016 2:25 PM
122	na	4/14/2016 2:21 PM
123	na	4/14/2016 2:19 PM
124	na	4/14/2016 2:17 PM
125	na	4/14/2016 1:57 PM
126	Yelling and arguing	4/14/2016 1:55 PM
127	Crime	4/14/2016 1:53 PM
128	Loud noise outside	4/14/2016 1:49 PM
129	na	4/14/2016 1:42 PM
130	na	4/14/2016 1:38 PM
131	na	4/14/2016 1:35 PM
132	na	4/13/2016 3:02 PM

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133	Baby and violence	4/13/2016 2:33 PM
134	Dog Barking	4/13/2016 2:32 PM
135	Neighbors Loud Mouth.	4/13/2016 2:30 PM
136	My babies	4/13/2016 2:15 PM
137	Watching the kids	4/13/2016 2:12 PM
138	Loud music, fighting	4/13/2016 2:06 PM
139	Too much traffic at neighbors and kids not being watched.	4/13/2016 2:04 PM
140	Don't pay attention to outside issues when I'm home with my kids	4/13/2016 2:01 PM
141	na	4/13/2016 1:41 PM
142	na	4/12/2016 11:39 AM
143	na	4/12/2016 11:37 AM
144	the noise	4/12/2016 11:35 AM
145	na	4/12/2016 11:32 AM
146	na	4/12/2016 11:30 AM
147	na	4/12/2016 11:25 AM
148	The neighborhood doesn't keep me up, it's mostly the neighbor's dog and my guilt.	4/12/2016 11:22 AM
149	na	4/12/2016 11:14 AM
150	baby crying	4/12/2016 11:12 AM
151	Loud Music, the bass	4/12/2016 11:09 AM
152	\$ for bills	4/12/2016 11:07 AM
153	na	4/12/2016 11:04 AM
154	Money, food, baby on the way	4/12/2016 11:00 AM
155	stress, money, personal	4/12/2016 10:59 AM
156	loud music	4/12/2016 10:56 AM
157	na	4/12/2016 10:53 AM
158	na	4/12/2016 10:51 AM
159	na	4/12/2016 10:49 AM
160	na	4/12/2016 10:46 AM
161	work and getting things done but I sleep good for the good part	4/12/2016 10:43 AM
162	na	4/11/2016 4:24 PM
163	na	4/11/2016 4:22 PM
164	na	4/11/2016 3:20 PM
165	Loud music	4/11/2016 3:19 PM
166	na	4/11/2016 3:16 PM
167	I have a newborn baby she the only person that keeps me up	4/11/2016 3:14 PM
168	na	4/11/2016 3:08 PM
169	na	4/11/2016 3:06 PM
170	na	4/11/2016 3:04 PM
171	na	4/11/2016 3:01 PM
172	na	4/11/2016 2:57 PM
173	na	4/11/2016 2:54 PM

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174	na	4/11/2016 2:50 PM
175	Bills, insurance, family, security	4/11/2016 2:45 PM
176	Not enough space in home	4/11/2016 2:43 PM
177	na	4/11/2016 2:40 PM
178	na	4/11/2016 2:38 PM
179	na	4/11/2016 2:35 PM
180	Finding a job, how can I provide for my family to eat, or how can I pay this bill.....	4/11/2016 2:32 PM
181	Stress	4/11/2016 2:28 PM
182	na	4/11/2016 2:25 PM
183	N/A	4/11/2016 2:22 PM
184	Alternating taking care of baby. No child care except me and dad.	4/11/2016 2:20 PM
185	N/A	4/11/2016 2:15 PM
186	N/A	4/11/2016 2:03 PM
187	N/A	4/6/2016 4:49 PM
188	N/A	4/6/2016 4:46 PM
189	N/A	4/6/2016 4:44 PM
190	N/A	4/6/2016 4:38 PM
191	Donald Trump	4/6/2016 4:37 PM
192	N/A	4/6/2016 4:34 PM
193	Tomorrow	4/6/2016 4:32 PM
194	Drug activity and violence - nightmares	4/6/2016 4:29 PM
195	Loud music, cars in and out, traffic, fights	4/6/2016 4:26 PM
196	N/A	4/6/2016 4:24 PM
197	Violence drug traffic	4/6/2016 4:22 PM
198	Shootings	4/6/2016 4:17 PM
199	The loud talk/screaming of drug addicts, prostitutes and drug dealers.	4/6/2016 4:14 PM
200	Noises, outside, anxiety, restless legs.	4/6/2016 4:10 PM
201	Nothing	4/6/2016 1:24 PM
202	N/A	4/6/2016 1:21 PM
203	The loud music from the cars.	4/6/2016 1:18 PM
204	Drug activity (my next door neighbors) all night constant traffic and fights. The police stay over there. My kids and I can't sleep because we get woke up by the noise and flashing police lights. This is a very bad neighborhood.	4/6/2016 1:17 PM
205	People Partying	4/1/2016 1:25 PM
206	None	4/1/2016 1:21 PM
207	Occasionally noisy neighbors My own insomnia issues from stress, etc. Sometimes kids getting up or not going to sleep	4/1/2016 1:19 PM
208	Financial	4/1/2016 1:16 PM
209	NONE	4/1/2016 1:13 PM
210	Very noisy neighbors	3/30/2016 10:56 AM
211	Thinking about bills.	3/30/2016 10:53 AM
212	N/A	3/30/2016 10:47 AM

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213	Noise at 2 p.m.	3/30/2016 10:11 AM
214	Noise	3/30/2016 10:07 AM
215	Afraid of break-ins.	3/30/2016 10:04 AM
216	Kids Loud Music Traffic	3/30/2016 10:02 AM
217	N/a	3/30/2016 9:58 AM
218	N/A	3/29/2016 10:00 AM
219	Potential violence, drugs, kids (safety)	3/29/2016 9:57 AM
220	Band/Music Rehearsal, Dogs Traffic	3/29/2016 9:54 AM
221	NONE	3/29/2016 9:49 AM
222	NONE	3/29/2016 9:46 AM
223	Nothing	3/29/2016 9:44 AM
224	NA	3/29/2016 9:41 AM
225	Automobile sounds	3/29/2016 9:38 AM
226	N/A	3/29/2016 9:34 AM
227	n/a	3/28/2016 4:15 PM
228	Concerns with daughters disability and the impact it has on family relationships and school; as well as the numerous appointments required to keep up with.	3/28/2016 4:13 PM
229	People that thrive on others misfortune.	3/28/2016 4:05 PM
230	N/A	3/28/2016 4:00 PM
231	Neighbors fight a lot	3/28/2016 3:59 PM
232	N/A	3/28/2016 3:56 PM
233	Finding enough money to pay bill plus the things my kids need.	3/28/2016 3:55 PM
234	N/A	3/28/2016 3:46 PM
235	N/A	3/28/2016 3:44 PM
236	None	3/28/2016 3:42 PM
237	Loud music	3/28/2016 3:41 PM
238	N/A	3/28/2016 3:14 PM
239	N/A	3/28/2016 3:11 PM
240	None	3/28/2016 3:08 PM
241	N/A	3/28/2016 3:06 PM
242	Sirens	3/28/2016 2:26 PM
243	Drunks and college kids.	3/28/2016 2:24 PM
244	Financial	3/28/2016 2:21 PM
245	n/a	3/28/2016 2:17 PM
246	Traffic from neighbors going back and forth and worries about money.	3/28/2016 2:10 PM
247	N/A	3/28/2016 2:07 PM
248	N/A	3/28/2016 1:51 PM
249	N/A	3/28/2016 1:49 PM
250	N/A	3/28/2016 1:43 PM
251	N/A	3/28/2016 1:23 PM
252	Always Busy	3/28/2016 1:20 PM

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253	N/A	3/28/2016 11:52 AM
254	Dogs barking a lot.	3/28/2016 11:48 AM
255	Stress	3/28/2016 11:36 AM
256	N/A	3/28/2016 11:35 AM
257	Arguing, fighting, shooting	3/28/2016 11:32 AM
258	N/A	3/28/2016 11:26 AM
259	Not much security and whether someones going to break in.	3/23/2016 10:59 AM
260	The homeless people hanging around the mission.	3/22/2016 4:04 PM
261	nothing	3/22/2016 4:01 PM
262	Worrying about people getting mugged or shot.	3/22/2016 3:54 PM
263	How to take care of everything.	3/22/2016 3:52 PM
264	Nothing really.	3/22/2016 3:49 PM
265	Worry about people knocking on the door at night because people let anyone in the building.	3/22/2016 3:46 PM
266	Nothing reallyl.	3/22/2016 3:44 PM
267	Homeless people getting into the building.	3/22/2016 3:41 PM
268	The crime - someone was murdered next door.	3/22/2016 3:39 PM
269	Nothing, God takes care of me.	3/22/2016 3:36 PM
270	I sleep like a baby!	3/22/2016 3:35 PM
271	None	3/21/2016 2:15 PM
272	None	3/21/2016 1:45 PM
273	N/A	3/21/2016 1:42 PM
274	Trains and noisy people	3/21/2016 1:36 PM
275	Lack of \$	3/21/2016 1:34 PM
276	Loud music and kids running around and being loud.	3/21/2016 1:30 PM
277	N/A	3/21/2016 1:27 PM
278	I live in an accessible living bldg. Many adjustments.	3/21/2016 1:17 PM
279	N/A	3/21/2016 1:15 PM
280	Stress	3/18/2016 3:44 PM
281	Chronic Pain, C.O.P.D.	3/18/2016 3:41 PM
282	None	3/17/2016 10:39 AM
283	none	3/16/2016 11:22 AM
284	Paying bills, finding a new job, trying to find a second job.	3/16/2016 11:19 AM
285	None	3/16/2016 11:17 AM
286	Nothing my neighborhood is pretty quiet	3/16/2016 11:15 AM
287	Transportation, people fighting	3/14/2016 2:46 PM
288	None	3/14/2016 2:44 PM
289	The Shootings	3/14/2016 2:42 PM
290	N/A	3/14/2016 2:39 PM
291	N/A	3/14/2016 2:36 PM
292	N/A	3/14/2016 2:33 PM
293	N/A	3/14/2016 2:29 PM

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294	None	3/14/2016 2:19 PM
295	None	3/14/2016 2:16 PM
296	None	3/14/2016 2:13 PM
297	N/A	3/14/2016 2:10 PM
298	Nah	3/14/2016 2:07 PM
299	N/A	3/14/2016 2:04 PM
300	\$\$	3/14/2016 1:56 PM
301	All the fighting	3/14/2016 1:50 PM
302	None	3/14/2016 1:46 PM
303	N/A	3/14/2016 1:35 PM
304	N/A	3/14/2016 1:24 PM
305	Health or things with their life.	3/14/2016 1:18 PM
306	Nothing at all	3/14/2016 1:15 PM
307	N/A	3/10/2016 4:44 PM
308	N/A	3/10/2016 4:41 PM
309	I worry about getting my children back and providing for them.	3/10/2016 4:16 PM
310	Gun shots, dogs barking	3/10/2016 4:07 PM
311	Most of the women in my family raise single households with children and wonder how bills will be paid.	3/9/2016 1:36 PM
312	Fired shots, break-ins, fighting and other violence.	3/9/2016 1:32 PM
313	Bills and hours for work	3/9/2016 10:55 AM
314	None	3/9/2016 10:45 AM
315	Noise and loud cars	3/9/2016 10:40 AM
316	Need a stable home and transportation	3/3/2016 11:37 AM
317	N/A	3/3/2016 11:32 AM
318	None	3/3/2016 11:27 AM
319	N/A	3/3/2016 11:23 AM
320	None	3/3/2016 11:19 AM
321	N/A	3/3/2016 11:15 AM
322	N/A	3/3/2016 11:11 AM
323	N/a	3/3/2016 11:05 AM
324	Me not having my own place for me and my family.	3/3/2016 11:00 AM
325	Loud noise next door, restless mind, stress.	3/3/2016 10:57 AM
326	No issues.	3/3/2016 9:47 AM
327	Money, Food, Health	3/3/2016 9:40 AM
328	None	3/3/2016 9:32 AM